PLANNING INSTITUTE OF BRITISH COLUMBIA

PLANNING WEST SUMMER 2018

FORWARD THINKING SHAPING COMMUNITIES

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Our Conference & Awards Issue

p.8



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KELOWNA OFFICE

201–1456 St. Paul Street Kelowna, BC V1Y 2E6 T: 250.712.1130 F: 250.712.1880

www.younganderson.ca

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The primary contact for Planning West is Maria Stanborough, MCIP, RPP Editor

Please send submissions to editor@pibc.bc.ca

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Tel: 604.696.5031 Fax: 604.696.5032 Email: dave.crossley@pibc.bc.ca

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ON THE COVER

Opening keynote speaker Gil Penalosa captures the audience at this year's PIBC 2018 Annual Conference – *The Game Plan*. Photo: From PIBC, by Bergmedia Photography facebook.com /**PIBC.bc.ca**

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IBC's 2018 Annual Conference – The Game Plan, May 29th to June 1st in Victoria – was successful on three major fronts: the content, crowd and connections.

With respect to **content**, a total of 45 sessions were held on topics ranging from infill to indigenous relations; the Agricultural Land Reserve to farmland protection. Collectively we were challenged by all of rs to broaden our perspectives on what "planning" is becoming and how

the presenters to broaden our perspectives on what "planning" is becoming and how to use good research, data, and best practices to inform our perspectives. Most sessions were standing room only, and many offsite mobile workshops were fully subscribed!

This brings us to the **crowd**. The 2018 conference had record attendance for a PIBC stand-alone conference. A total of 441 attendees from across Canada spent up to four days talking 'shop,' catching up with old colleagues, meeting new ones, and enjoying beautiful Victoria.

For me, it was the **connections** that rounded out the conference this year. From the Game On! Welcome Reception, the After Hours With the Board event, and the Post Game Night at the Museum Gala, to the various refreshment breaks and sessions, the opportunities to network and build connections were plentiful. I am happy to say that almost all PIBC Board members were present and attended the duration of the conference. The chance to network directly with members and receive feedback from attendees was invaluable to us.

We also celebrated the planning achievements of our professional peers with the presentation of the PIBC Awards, including the Awards for Excellence in Planning. Categories include planning practice and policy planning (for both urban areas and small towns/rural areas), and research and new directions in planning. Awards for Individual Achievement were also given for distinguished professional contribution and leadership in advocacy and innovation, along with Student Fellowship awards for outstanding student members. Please review the full details of all the 2018 award winners in this issue of *Planning West*.

Another conference highlight was marking and celebrating PIBC's 60th anniversary – with the attendance of the BC Minister of Municipal Affairs & Housing, the Honourable Selina Robinson. It was a pleasure to hear the Minister's update on government activities along with her perspective on planning and the role of planners. We were also very pleased to have her help cut our ceremonial 60th anniversary cake.

A special thanks to the conference co-chairs Deborah Jensen MCIP, RPP and Dan Huang MCIP, RPP, the rest of the Victoria conference team, and the volunteers, presenters, attendees and sponsors who helped it all come together. Thank you!

The annual conference also brought with it PIBC's 2018 Annual General Meeting and our 2017 Annual Report. Thank you to everyone who attended. Copies of the Annual Report and last year's Audited Financial Statements are all available online on the PIBC website.

PRESIDENT'S MESSAGE

Special notes from the AGM and this past year's activities include: engaging the membership through a comprehensive member survey; having World Town Planning Day formally recognized by both the BC and Yukon governments last November; the successful passage of our bylaw amendments to update and improve our Professional Conduct Review process; the launch of the newly redesigned *Planning West* magazine in early 2017, and; the Board voting unanimously to eliminate all student membership fees as of 2018. As the only professional planning institute in Canada to waive such student fees, we are also lobbying CIP and others to consider doing the same.

Finally, we should also note that under the keen watch of our Secretary-Treasurer, PIBC ended 2017 in a stable, healthy financial position. While the 2017 budget projected a very small deficit, our audited financial statements ultimately showed a small surplus at the end of the fiscal year.

Special thanks to all the many volunteers and members who helped out with our various activities and initiatives over the past year – it is only with your help that we have accomplished so much in 2017. Thank you!

Things to look forward to through the rest of 2018 include ongoing activities celebrating PIBC's 60th anniversary – watch for local events organized by our local PIBC chapters, publication of our historical timeline project (thanks to everyone who put up a 'Post-It' note on the timeline at the conference), a special 60th anniversary issue of *Planning West*, and an enhanced World Town Planning Day celebration event this November. Also watch for the launch of a newly redesigned PIBC website later this year. We are working to expand content and functionality of our digital connection to you and have taken many member suggestions and feedback into consideration with the redesign process.

I am also personally looking forward to attending CIP's SOUL 2018 national conference in Winnipeg on PIBC's behalf, and will report back on the proceedings and the various leadership meetings taking place there in the next issue of *Planning West*. And with that I will wish all members a safe and enjoyable summer wherever your holidays or work take you.

Andrew Ramlo, MCIP, RPP

OUTLINES

What's Trending... Member in Focus...

Notice some planning gold in the social media universe? Share it @_**PIBC**

UN-HABITAT on the field in Indonesia.

What's Trending

by Cindy Cheung, PIBC Communications & Marketing Specialist

s we celebrate PIBC's 60th anniversary, it is a great time to look back to how planning has evolved through the last six decades and forward to what's to come. *What's Trending* includes a big picture take-a-look-at-theworld point of view, a local blogger's take on

what makes (or doesn't make) an affordable city, and a video from our affiliate professional planning association in Nova Scotia. There's no doubt we have a lot to celebrate, and a lot more to do in the years ahead.

Planning the World @UNHABITAT

UN-Habitat is the United Nations program working towards a better urban future for the world. Its mission? "Promote socially and environmentally sustainable human settlements and the achievement of adequate shelter for all." UN-Habitat is currently active in over 70 countries around the world and is the one to follow for updates on the *New Urban Agenda* signed in October 2016 at the UN Habitat III conference.

Follow @UNHABITAT on Twitter or visit unhabitat.org for the latest news, resources and discussions on current challenges & solutions for our cities around the world.

Vancouver Under the Microscope

Jump from the big worldview window right down to the nitty gritty issues in our own metropolis with Jillian Glover's "This City Life" blog. Named "one of the Best City Blogs Around the World" by *The Guardian*, and "one of the top ten urbanism blogs" by The Daily Hive, Jillian (a Vancouverite, a communications advisor & lover of cities and public spaces) writes about timely local urban issues.

What really hits home? Her "My Affordable City" blog series dives into how local individuals, couples and families live and handle housing and affordability issues in the Lower Mainland. It's definitely worth taking a look through this "city" microscope.

Read the "My Affordable City" blog series at thiscitylife.tumblr.com/tagged/My-Affordable-City.

Must Watch – LPPANS' Video Response to the Question "What Is Planning?" @LPPANS (The Licensed Professional Planners Association of Nova Scotia)

"What is Planning?" – a question planners get asked often enough, and now creatively answered by our affiliate association on the east coast of the country. Earlier this year, the Licensed Professional Planners Association of Nova Scotia (LPPANS) launched a video response to this very question. The result? A visually engaging answer that encompasses the many ways planners are at work, especially behind the scenes. Watch this informative and entertaining 2 ½ minute video at: https://lppans.ca/what-is-planning-video.

MEMBER IN FOCUS

David Witty Ph.D., MRAIC, FCIP, RPP Provost and Vice-President (Academic), Vancouver Island University

by **Cindy Cheung**, PIBC Communications & Marketing Specialist

AS SOMEONE RECENTLY PUT IT, "Dave Witty is known for a lot of things - former CIP President, Fellow, and all around great planner." We can also add author, award-winner, even TV host to that list, and after this June, retiree. Before Dave retires as the Provost and Vice-President (Academic) at Vancouver Island University, we caught up with him to capture his thoughts on the past and future of planning and what's in the first chapter of his new "book."

Who or what inspired you to become a planner?

It was Len Gertler, who, at the time, had just left consulting to join the University of Waterloo and established the new program in Urban and Regional Planning. Len was the first Director of the School of Planning and I was inspired by his work (and still am). He became my mentor. Over the years, we stayed in touch and when he passed away, we initiated the Len Gertler Scholarship at the University of Waterloo in his honour.

When did you first join CIP? What or who has made an impact on you?

I joined Manitoba's planning association back in 1974. You know, I almost fell over when I realized it's been forty-four years! Back then, it was still the Town Planning Institute of Canada - I think my certificate actually listed that name - before it was changed to its current name of Canadian Institute of Planners.

A couple of things come to mind when I think about big impacts and fond memories...

For me, when I was elected CIP president in 1988 and then seeing Thomas Adams as the first CIP president on the past president's list was a "WOW" moment. I'm a huge Thomas Adams fan, and I've written about him over the years – so to see myself on the same list as him, that was really cool for me. I was really affected by that. Other impactful things (and here us planners will understand the nitty gritty) include rewriting the bylaws to better serve our members. In particular, in 1986 I helped modify the definition of "planning" and I think that's very important. I went back to Len Gertler for his feedback, which we included in the final definition. Also, starting logbooks for members, keeping records of their professional work, I think incorporating that into the process was very important.

Camaraderie is also key - being involved nationally and provincially. The relationships we build over the years, from different places, they matter and that's why it's great to attend the annual conferences. You get to meet and talk with people you haven't seen in a couple of years.



With PIBC celebrating its 60th anniversary, how do you think planning in BC and the Yukon has evolved over the decades? What are you hopeful for in the next 60 years of planning?

I think the profession has grown in its influence, and there's significant leadership in BC. I'm thinking back to 1976 and the Agricultural Land Reserve (ALR). I wrote that down on the PIBC 60th Timeline Wall at this year's conference in Victoria. That's certainly a milestone for planning in BC.

Also good: getting regional planning back, growth management, the Community Charter, and working through these changes in legislation. I think British Columbia is and will be a good place to work as a planner.

For the Yukon, over the last 30 years, there's been a continued increase in the role and place of Indigenous communities in planning, and this is good, remarkable work, where our members contribute and work together with communities.

Looking ahead, I think we need to advance 'green cities.' I'll be going to Europe for six weeks this fall and I'm looking forward to bringing some of what we learn from Europe back here, to find ways to integrate 'green cities,' and visionary ways to plan for this important direction.

We also need to work on fully recognizing Indigenous land rights and finding ways to approach decolonization - to work decolonization into the planning process. There are things in the legislation that tell us to do things a certain way and we have to un-pack these to move forward with Indigenous people and communities.

Congratulations on your retirement (although you still have a lot going on!). What is the first thing you'll be checking off on your postretirement To-Do list? I still do have a lot going on! I don't see it as retirement, it's more like closing one book and opening another. I had my consulting book, my academic book, now this is my ... post-work book? Something like that!

So what's in this first chapter?

I'll be taking the first inaugural direct flight from Nanaimo to Toronto to visit friends, to get together and kick back. Literally, this is the first thing I'm doing. I retire one day and I fly out the next!

Interested in learning more about David Witty and his contributions & achievements? Visit: https://www2.viu.ca/pvpa/documents/ David-Witty-CV.pdf



PIBC 2018 Annual Conference Overview

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his year's PIBC Conference was held in Victoria, BC, to a record-breaking attendance of almost 450 people. The Game Plan began on the afternoon of Tuesday, May 29th with a number of pre-conference workshops, one of which was led by plenary speaker Gil Penalosa.

I was fortunate to be one of the people attending Penalosa's workshop, and got a more in-depth look at his '8 80 Cities' project. Penalosa's work focuses on how to make cities of the 21st century better for everyone. A key takeaway - plan for your most vulnerable populations and you plan for everyone.

Tuesday night was the welcoming reception at the Empress hotel, with The Game Plan theme reflected by wearing your favourite team's jersey. Not many of us remembered this, but for those who did they were definitely ahead of the game.

From 8:30 am on Wednesday to noon on Friday, attendees could take part in workshops ranging from housing & homelessness to professional liability; from climate change to temporary use permits.

Some of the workshops I attended:

Victoria's **Light Industrial** Zone, a mobile workshop

Who doesn't like a workshop that concludes at a craft brewery? This mobile workshop brought participants to the light industrial area of Victoria, located next to the heart of the downtown. This close proximity has meant that in the last few years the area has felt a lot of pressure to redevelop as well as significant increases in lease costs for businesses. A key takeaway - to preserve light industrial, ensure that the zoning categorization is preserved and yet flexible enough to adapt to changing needs, in this case, mostly parking demands.

Messy Urbanism: Lessons from Penticton's Downtown Revitalization

In the early 1990s, in a rush of optimism, a number of larger developers brought ambitious plans to build towers of mixed use in Penticton's downtown. While a few properties were zoned for this change, the market demand wasn't there and the towers were never built. Fast forward to today where the

by Maria Stanborough MCIP, RPP

photography from PIBC, by **Bergmedia Photography**



planning department of Penticton revised their plans for downtown revitalization to more of what the community needed. One of the first steps was more commercial attractions to bring people downtown - a large Saturday farmers' market; a multi-screen film theatre. Complement this with a faster, less cumbersome application process for lower density residential, and the outcome has been more vibrancy in the core than experienced for quite a few years. **A key takeaway** – use public space to invite the community to say what they want, and avoid town halls where often a negative minority who tell you what they don't want.

Design Thinking to Boost Stakeholder Engagement

Andrew Browne and Oliver Hartleben from IBI Group presented a workshop on community engagement framed by design thinking. The key point of this workshop was to allow participants in community engagement to develop both divergent ideas – ideas that move away from each other – and convergent ideas – ideas that bring a number of things back together again. The presenters called this bringing chaos into order. They presented their four principles of successful community engagement: (1) be creative; (2) be people-centred (as opposed to ideas or buildings); (3) be hands on; (4) be iterative, allowing participants to revisit the ideas and solutions. **A key takeaway** – work with community engagement participants to expand options and then to synthesize the parts into a whole.

While not the end of the conference, Thursday night was the closing gala at the Royal BC Museum. Wearing our best black and white outfits planners mixed and mingled while enjoying the displays of museum's 3rd floor. A big thank you to everyone who made this year the success that it was.

Maria Stanborough is the editor for Planning West and the principal consultant for C+S Planning Group.

PIBC 2018 By the Numbers

441 attendees 90+ communities

- represented
- 60 years of PIBC
- 45 workshop sessions
- 9 mobile workshops
- **11** awards for excellence in planning
- **3** awards for individual achievement
- 2 top keynote speakers
- 1 fantastic conference







2018 KEYNOTE SPEAKERS HIGHLIGHTS

The Game Plan for Another 3.5 Billion People – PIBC 2018 Conference opening keynote by Gil Penalosa

"THIS IS A TIME of great opportunity for planners," stated Gil Penalosa, the plenary speaker for the PIBC 2018 Annual Conference. "In the next 40 years the population of the planet will increase by 3.5 billion people. The cities for these people aren't even built yet."

Penalosa went on to caution that it is a time of great opportunity as well as great responsibility. The communities of the last 40 years are not generally seen as stellar examples of city building. Early 21st century cities are segregated by income and identities, built for cars, and not designed to connect people to each other and their environments. Most often when people talk about the cities that they love it is cities built 100 years ago.

Penalosa offered us a choice – to continue with the status quo or to create cities where people want to live, what Penalosa referred to as 'spiced' cities.

From 1995-1998 Gil Penalosa was Parks Commissioner for the City of Bogota, Colombia. He is most famous for creating car-free Sundays – "ciclovias" – on hundreds of kilometers of the streets around the Colombian capital. Now each Sunday over 1.3 million residents take non-motorized transportation and meander the streets of the capital. In so doing, they boost both their enjoyment of the city and their own fitness levels, thus creating a lively, low-emission sense of community for people from all walks of life.

In 1999, following his three years as Bogata's Parks Commissioner Penalosa moved to Canada, where he still resides, and formed the nonprofit '8 80 Cities.' The idea of '8 80 Cities' is to create centres that are accessible and navigable for 8 year olds and 80 year olds. If 8 year olds and 80 year olds both feel at ease in their communities, then these cities will work for everyone.

"Stop designing cities for able-bodied 30 year old men," Penalosa urged the audience.



Penalosa now works as a consultant, advising politicians around world on how to create his '8 80 Cities.' He travels extensively to promote his vision of cities, and his presentation at the PIBC Conference was testimony to his skills. His talk moved seamlessly from the big picture facing planners today - 3.5 billion more people on the planet – to examples from around the world of how to make the city of the future.

On the housing crisis facing many parts of BC, Penalosa offered a few practical, if not challenging, options. He stated that the issue of people without secure housing is not going to change without significant government intervention. As positive examples he referred to cities like Vienna, Copenhagen and Singapore that have been successful in addressing housing needs through intensive government intervention.

In terms of a foreign home buyers, Penalosa suggested that all investment properties should be penalized, not just those of nonresidents. He offered a graduated tax system, with zero tax on one's first place of residence, 20% on the 2nd property, 30% on the third, and so on.

Public space is another key issue for the 8 80 city. Globally every two minutes a car kills a pedestrian. Despite this, city planning still prioritizes car travel over pedestrian safety and public well-being. Penalosa highlighted that streets take up between 25-40% of all public spaces in cities, but are primarily designed only for car travel.

In order to democratize public space, a bus with 80 people should have more priority on streets than a single occupancy vehicle, and pedestrian safety should be more important than the speed a car can travel through a city. While city planners generally know how streets can be designed for pedestrians to save lives, this work is still not being done.

Finally, Penalosa asked us as planners to be the "guardian angel of the gentle majority." Rather than adapt our work for the CAVE people – Citizens Against Virtually Everything – he encouraged planners to consider equity and benefits for the majority of people as foundational to our work. He asked us to consider the mental health of our communities, to combat loneliness and isolation, and to focus on planning not for particular interest but for the general good.

By opening the conference with such a bold and inspiring approach, Penalosa set the stage for the next two and a half days of workshops and speakers where we would hear about local solutions to the ideas and issues highlighted in the plenary.



How do humans think? Thursday morning keynote by Alison Ledgerwood Ph.D.

THURSDAY MORNING'S PLENARY speaker Alison Ledgerwood invited us to ask, "how do people think?" This is, after all, her job as an associate professor at the Department of Psychology at the University of California. Her research and public outreach focus on understanding how humans think and behave in social situations, and how people can harness that knowledge to improve their lives and the lives of others.

At the opening of her talk Ledgerwood presented how people process good news and bad news. The important point she stressed is that bad news 'sticks.' As an example, when patients were presented with the statistics that 30 out of 50 outcomes of a specific operation were successful, they were likely to go ahead with a medical procedure. But when they are told 20 out of 50 are unsuccessful, they are unlikely to go ahead. Although the same basic information was shared, the positive or negative emphasis made all the difference.

In her presentation Ledgerwood stressed the importance of the current context to shape behaviour, and that context is key. Positive information tends to give people a short-term boost, and then return them to a steady state. But negative information is 'sticky' and stays with people for longer. For planners it is important to be aware that once a negative opinion takes hold, it is harder to shake. The key is to never let the negative settle in the first place.

Ledgerwood also explained that people care more about procedures than outcomes. If a procedure seems incomplete, or disrespectful, the eventual outcome won't matter. As planners our role is to focus on a positive outcome by creating a procedure that:

- 1. Acknowledges a participant's voice their input is heard and hopefully used
- 2. Is honest provide transparent information and follow through on promises
- 3. Shows that you care a lot can be gained by showing that someone else's satisfaction and well-being is important.

Ledgerwood also recommended some tools to ensure community buy-in throughout a process:

- Ask for input early and often, and check back in throughout the process
- Show you are listening let people know what you heard, publicize results and close the feedback loop
- Build relationships make it personal
- · Enter into a process with humility and learn from others

At the end of her talk Ledgerwood brought the information back to the audience on a very personal level. While it is true that the negative seems to stay with us longer than the positive, there are ways to make a difference to our own outlook.

- Focus on the upside practice gratitude, share good news, reframe outcomes to the positive
- Break the negativity cycle exercise, connect with other people, interact with families, friends
- Spend less time alone even interacting with complete strangers can have a very positive outcome
- Help other people helping others is shown to shift our own perspectives to the positive

As someone who studies how the mind works, Ledgerwood left us with the message that it is possible to retrain our minds from the negative to the positive.

Maria Stanborough is the editor for Planning West, and Principal Consultant for C+S Planning Group.

by **Ed Grifone** MCIP, RPP and **Ryan Noakes**, Manager of Member Programs & Services

2018 ANNUAL CONFERENCE

2018 PIBC AWARDS FOR EXCELLENCE

Award Category: Excellence in Planning Practice – City & Urban Areas (GOLD) Title: People Power: The Active Transportation and Healthy Communities Program Author: Capital Regional District

People Power, a successful 2-year pilot program, supported residents to safely walk, roll and cycle more often as part of everyday life. The Capital Regional District (CRD) coordinated and supported this two-year 'umbrella' program that brought together organizations from health, immigrant support, non-profit, recreation, municipalities, and active transportation advocacy.

The program used a collective impact model to harness the skills and knowledge of partner organizations using a structured form of collaboration. The organizations delivered 16 diverse capacity-building projects and initiatives, while all working towards the same goal.

People Power supported behaviour change in order to deliver on the CRD's Regional Transportation Plan objective of increasing use of sustainable transportation. By encouraging more people to use active Excellence in Planning Practice – City & Urban Areas (GOLD)



transportation, the program helped shift transportation modal split, reduce congestion, improve transportation safety, create community connections, improve physical literacy, protect air quality and reduce greenhouse gas emissions. The awards jury felt that this inclusive model helped bring a diverse group of stakeholders together. In doing so, the program achieved community-wide benefits, with opportunities to develop other programs to address social needs.

Award Category: Excellence in Planning Practice – City & Urban Areas (SILVER) Title: New Westminster Infill Housing Program Author: City of New Westminster Partners: Ramsay Worden Architects Ltd.

Single detached dwellings and apartment units make up more than 95% of New Westminster's housing stock. During the recent process to update the Official Community Plan (OCP), residents expressed a great need for more housing options that would allow families to meet their changing needs, enable empty nesters and seniors to downsize and remain in familiar surroundings, facilitate settlement and integration by new immigrants and refugees, and retain youth and young professionals who are getting started in the housing market.

As a result, the City launched the Infill Housing Program, concurrent to the OCP update process. The key objective of the program was to find ways to facilitate a greater diversity of ground oriented housing forms that are in keeping with the character of New Westminster's neighbourhoods. Development of the Program included extensive community consultation to achieve this objective.

Phase One of the Program facilitates the development of laneway and carriage houses, and infill townhouses and rowhouses, which the community identified as their highest priority. The program was implemented through the new OCP, a Zoning Bylaw amendment and the amendment of other corresponding bylaws, each of which were adopted on October 2, 2017. A number of details support successful implementation, including a streamlined approval process, guidelines geared to builders and small developers, and a robust monitoring program that will simplify future improvements to the program.

The awards jury was impressed with this creative approach that thought outside the regulatory box and included innovative consultation, such as one-one visits, and reaching out to smaller-scale developers and industry stakeholders. The development permit guidelines were found to be clear and user-friendly, with a project budget that brought excellent value to the City.



Award Category: Excellence in Planning Practice – Small Town & Rural Areas (GOLD) Title: The Planning & Implementation of Inter-Community Transit Services on Highway 16 Author: BC Transit Partners: BC Ministry of Transportation and the numerous local governments, regional districts and First Nations communities who collaborated on the project

In early 2016, funding was announced for inter-community transit service connecting dozens of communities along the 750-kilometre stretch of Highway 16 (also known as the Highway of Tears). Following the announcement, BC Transit staff initiated an intensive one-year implementation plan, requiring a high degree of collaboration and coordination between over 25 local government, First Nation and provincial partners and, in the process, establishing a new standard for regional and interregional transportation planning in BC. Following extensive community engagement and broad community support, new transit routes on Highway 16 were implemented throughout 2017.

The transit service along Highway 16 – and its rapid transition from a strategic concept into an operational and well-used transit service – illustrates how a collaborative planning approach can inspire innovative solutions that help people, communities and regions thrive.

The jury felt that this unique and original project contained transferable lessons for similar rural and remote areas around the province where transportation accessibility is of fundamental importance. The project included technical quantitative analysis and highlighted the qualitative importance of transit service. It links planning to saving lives and addresses cultural elements that were sensitively handled. Award Category: Excellence in Planning Practice – Small Town & Rural Areas (SILVER) Title: Minette Bay Concept Plan Author: District of Kitimat and Urban Systems Partners: Archipelago Marine; Haisla Nation Lands and Resources

Haisla Nation Lands and Resources Department; LM Forest Resource Solutions; McElhanney; Murdoch de Greeff and Silverwood Consulting

Kitimat residents have been waiting for public waterfront access since 1952, when the Kitimat Townsite Report, a master plan by Clarence S. Stein et al, was issued. By 2015, the District of Kitimat had assembled 191 hectares at Minette Bay West. Between July 2016 and September 2017, the community, stakeholders, consultants, Haisla Nation staff and District planners collaborated to create BC's first park concept plan based from the start on Green Shores, a Stewardship Centre of BC program.

In addition to requiring a plan that addresses habitat, physical process, pollutants, and cumulative impacts, Green Shores requires plans to address climate mitigation. The team began with science-based investigations, followed by a robust community engagement process. The District also took proactive steps to address significant oppositional concerns. When bear/human conflicts became an issue, a grizzly bear study was undertaken and recommendations from that study were followed.

The jury appreciated this well thought out project, which included supporting documents that were clear, comprehensive and easy to read and understand. It is a great example of an integrated approach to community sustainability, using science-based information in the public engagement process, and First Nation traditional use knowledge. The workshop with elected officials and representatives from the Haisla Nation was an impressive way to garner the political support the project needed. Award Category: Excellence in Policy Planning – City & Urban Areas (GOLD) Title: Surrey Parks, Recreation & Culture Strategic Plan Author: City of Surrey Partners: MODUS, Nordicity and Urban Systems

The Parks, Recreation and Culture (PRC) Department develops a Strategic Plan ('PRC Plan') on a ten-year basis to guide decision-making on the delivery of services, programs and facilities for Surrey residents. In 2016, the City began a process to develop a new PRC Plan, replacing the 2008-2017 Plan. This new Plan was developed using an evidence-based, decision-making approach, combining thorough community and stakeholder engagement with a research-based needs assessment. Through idea fairs, workshops, surveys, pop-up activations and other public events, over 5,000 people and 250 community organizations were involved.

The result is a forward-looking strategy that identifies the greatest needs and opportunities for the City's residents and community partners. It presents a vision of a healthy, green, inclusive community, where individuals, culture and the environment thrive. To achieve this vision, the Plan outlines important funding, infrastructure and program decisions, including where and how money should be spent. The awards jury felt this was a clear and concise plan, which addressed funding for implementation, including capital and operational costs. The process undertaken and the resulting documents were both outstanding and visually compelling. It sets a new standard for the strategic planning and implementation of Parks, Recreation and Culture policies.

Excellence in Policy Planning

– City & Urban

Areas (GOLD)

REGISTERED ROFESSIONAL PLANNERS

Award Category: Excellence in Policy Planning - City & Urban Areas (SILVER) Title: New Westminster Official Community Plan Author: City of New Westminster

In 2014, the City of New Westminster launched the OUR CITY 2041 process to review and update its Official Community Plan (OCP). The Plan was developed through extensive community and stakeholder engagement, resulting in a Plan that will enhance the community's distinctive character while improving livability and sustainability. Engagement was highly focused on quality and supporting residents with diverse backgrounds and lifestyles to participate. The process provided a wide range of innovative events and opportunities to engage, bringing a sense of ownership of the plan to members of the community, making every policy more achievable through the support of the city's residents.

The City's OCP was adopted on the same day as its aforementioned Infill Housing Program, and it establishes the vision, goals and implementation tools required to meet the needs of a rapidly evolving and complex city through 2041. It clearly outlines a policy foundation that will support positive change. Carrying through the principle that it is the *community's* plan, it is designed on paper and presented digitally to be functional and readable. A strategic breakdown of sections, a clean and simple look, and a clear and organized website ensure that it can be used by everyone, from policy makers and planners, to developers and the public at large.

The jury felt that this three-year project was indicative of a thoughtful process, with a 232-page OCP that was detailed, yet still accessible. The materials describing and defining the public engagement process were excellent. The use of food trucks, free child-minding services, bright clothing that made staff easily identifiable in a crowd, and collectable pins were just a few of the small details that were employed and, just as important, transferrable to other types of public engagement processes.

Award Category: Excellence in Policy Planning – Small Town & Rural Areas (GOLD)

Title: Waterfront Area Plan: Itst uw'hw-nuts' ul-wum - We are working as one **Author:** Town of Ladysmith,

Stz'uminus First Nation and DIALOG

The Town of Ladysmith and Stz'uminus First Nation worked in partnership on the creation of a Waterfront Area Plan, with the aim of building their relationship and in creating a shared legacy in the spirit of mutual respect and benefit. The 50-acre waterfront area is situated on the unceded territory of the Stz'uminus First Nation, whose ancestors managed these lands for harvesting, cultural, spiritual, and economic use since time immemorial.

Driving the planning process was a need to meaningfully engage both communities, and to ensure equal representation, leadership, and benefits. This required that the non-indigenous planning team do much more than listen and learn. It demanded that they challenge themselves to question their assumptions about what constitutes a "good planning process" - and adapting the project process accordingly. At the heart of the process was a 2.5-day community charrette, which brought together both communities in a design process that has culminated in the waterfront plan.

The awards jury felt that this excellent project exhibited significant collaboration, which can be a model for how to undertake similar projects across a range of jurisdictional settings. The plan documents easily show how the project was organized and undertaken, creating a clear and concise vision for both communities.

Award Category: Excellence in Policy Planning – Small Town & Rural Areas (SILVER)

Title: Creston Official Community Plan: Freshly Picked Future Author: Town of Creston Partners: Lui Carvello MCIP, RPP, Duncan Cavens, Paul de Greef, Harry Harker FCIP, RPP, Kootenay Employment Services Society, Lower Kootenay First Nation, Will Marsh, Alison Mewett, Ellen Pond, Regional District of Central Kootenay and Jacky Smith.

The 2016-2017 Town of Creston Official Community Plan (OCP) Review was a community-wide exercise in participatory policy development and rural place-making. Driven Excellence in Policy Planning – Small Town & Rural Areas (GOLD)

by commitments to broad, deep and meaningful community engagement, it directly engaged nearly 1,300 area residents of all ages, with the average participant contributing almost two hours of input. Initial phases confirmed local land use and community development goals. Next, an accessible, gamified platform engaged citizens in refining policy direction and weighing related policy alternatives. A mobile app, a website, and paper maps directed participants to locations around Creston.

Citizens were guided in exploring issues ranging from housing affordability to specific development standards. Targeted feedback was solicited to inform an action-oriented OCP. Finally, the community validated a draft Plan and identified priorities for implementation. The process cultivated public education, individual citizen participation, dialog among residents and local leaders, civic pride, trust in local government, and ownership over the OCP itself. Creston "needed a plan, but was tired of planning" is how the Town summarized itself in its submission documents, and the awards jury agreed. However, using a mobile app created by local programmers, a website and paper scavenger hunt maps, the stakeholder engagement process looked like a lot of fun, which the jury thought could be scaled up or down to other communities of all sizes.

Award Category: Research & New Directions in Planning – (GOLD) Title: Zero to One Hundred: Planning for an Aging Population Author: Plassurban and BC Housing

Aging is a universal experience. But, with an aging population comes the opportunity for intergenerational relationships, learning, and support. Planning for an aging population presumes that an environment, which addresses the needs of its senior population, is one that is friendlier, and more appealing, to people of all ages. The challenges faced by seniors in our urban and rural communities differ from those of the general population not by category, but by degree. Zero to 100: Planning for an Aging Population supports local governments, architects, planners, developers, and residents as they discuss, plan, design, and implement age-friendly housing and community development practices that will benefit every generation.

This research provides planners with the tools to evaluate, negotiate, and stimulate age-friendly design in a wide range of community and residential developments. It equips planners with policy and regulatory strategies, nationally-accepted technical standards, economic justification, and locally-relevant case studies and precedents. It endeavours to educate and empower all participants, from private citizens to architects, to support open, informed, and collaborative participation in the design of the built environment.

The jury felt the research was presented in a logical and comprehensive format. This research can be used across various jurisdictions with transferability across many domains. It provides a timely and essential toolkit for local governments, and the use of checklists is very user-friendly for implementation. Award Category: Research and New Directions in Planning - (SILVER) Title: Squamish Integrated Flood Hazard Management Plan Author: District of Squamish, Kerr Wood Leidal Associates Ltd., Arlington Group Planning + Architecture Inc. and SNC-Lavalin

The Squamish Integrated Flood Hazard Management Plan (IFHMP) is a best-practice example of an inclusive, systems-based approach to flood hazard management. It represents an important step forward in comprehensive planning in flood-prone areas.

Squamish, BC is marketed as the Outdoor Recreation Capital of Canada, with its economic, social and cultural fabric based on its unparalleled access to the natural environment. Consequently, Squamish's natural hazards are numerous, and flooding has been a continuous risk for the community. In anticipation of future growth and development and recognition of the increased risks posed by climate change and sea level rise, the District of Squamish initiated the development of an IFHMP to provide the community with an adequate level of flood protection into the future.

The District recognized that past responses to flood risk, which typically involved fixing damage, rebuilding structures in the same location, and strengthening the dike system, would be insufficient to create a resilient community into the future. Flood hazard management needed to be seen through a lens that took into consideration social, economic and liveability priorities for the community. The new IF-HMP introduces an 'integrated' element to flood hazard management that approaches natural processes, the priorities of the existing community, the public perception of risk, and decision-making options in a holistic manner. The IFHMP embraces a development strategy that mitigates the risk posed by the natural environment, while recognizing its important role in the tourism, recreation, business and sustainability capacity of Squamish. This innovative approach demonstrates how comprehensive planning can support the increasingly important balance of climate science and hazard preparedness with the social, economic and environmental needs of a growing community.

With an emphasis on not just public consultation, but also education, including extensive engineering studies and data, the awards jury felt that this is a project that will serve as a model for other jurisdictions struggling with flood risks.







GOOD TIMES

(*Left*) Capturing celebratory photos after the PIBC 2018 Awards presentations. (*Above*) The Victoria Conference Centre hosted the PIBC 2018 Annual Conference from May 29 – June 1.

Award Category: Research and New Directions in Planning - (HONOURABLE MENTION)

Title: A Scan of Leading Practices in Affordable Housing in Small Communities

Author: Whistler Centre for Sustainability **Partners:** BC Housing, BC Non-Profit Housing Association, City of Cranbrook and Columbia Basin Trust

This report compiled the leading practices in advancing affordable housing in small communities around BC and Canada, and focused on middle income/workforce affordable housing. It is organized into three categories of leading practices, which were identified as 'keys to success':

- 1. Municipal tools
- 2. Partnerships land and financing
- 3. Capacity building for organizations and the community

This research was one component of a larger project: Building Knowledge and Capacity for Affordable Housing in BC Small Communities. Three regional workshops were held to disseminate and utilize the lessons from the research for communities to advance affordable housing.

The jury found the research methodology appropriate for the overall research project, with this phase being more salient when the second part of the project is completed. It identifies a need for rural communities and provides a direct link to various approaches regarding affordable housing.



by **Ed Grifone** MCIP, RPP and **Ryan Noakes**, Manager of Member Programs & Services

2018 ANNUAL CONFERENCE

2018 PIBC AWARDS FOR INDIVIDUAL ACHIEVEMENT

Award Category: Distinguished Professional Contribution Winner: Susan Hallatt MCIP. RPP

"Is she *REALLY* a planner?" was the first thought one of the nominators for Sue's award had when they first met her. Not for any perceived lack of professional knowledge or ethics on Sue's part, but for her "unconventional" approach to planning and her ability to distract others from themselves and get them to focus on the bigger picture. Using her enthusiasm and humour to bring often disparate groups together, she facilitates collaboration that is creative, playful and always authentic.

What stood out for the awards jury from the numerous letters of support and testimonials, is Sue's ability to both reassure colleagues and others their reasons for pursuing a career in planning, while at the same time have them question their approach to their work. Planning can sometimes be staid and bureaucratic, with a very methodical and linear process (and for very good reasons). However, Sue challenges others to take a step back and see planning as something that can



be inspiring, inclusive and bring about positive change... and be a heck of a lot of fun!

She has drawn standing-room-only crowds to some of the most memorable events at PIBC conferences over the years. She seeks out and welcomes newcomers, acting as a mentor and connecting them to the local PIBC community. Her passion for planning is very much evident, and it was without hesitation that the awards jury selected Sue for being what a distinguished professional embodies.

Award Category: Leadership in Advocacy & Innovation Winner: Beverly Grieve MCIP, RPP

It was evident from the start that Bev has a large cheering squad rallying with her, championing housing issues and policy solutions across the Metro Vancouver region and beyond. Early in her career, she worked in various municipalities in the region, honing her skills and understanding of planning issues across communities of varying sizes. She is described by colleagues as a "local-level planner with a regional-level perspective."

Her achievements in housing policy include developing the Community Benefit Bonus for Affordable Housing and Amenities Policy in the City of Burnaby (1997) and coordinating the update of the regional homelessness plan Three Ways to Home for Metro Vancouver (2003). Bev has accepted two PIBC Awards for Excellence in Planning for her work on housing policy, one for the Secured Market Rental Policy (2014) and another for a Family-Friendly Housing Policy for the City of New Westminster (2016). Not limiting herself to just housing, Bev has proved her leadership on related issues such as sustainability, growth management, transportation and community building. Finding time in her schedule to counsel younger planners and provide advice, she has also developed and taught courses for Simon Fraser University, University of British Columbia, and was a dedicated program advisor at Langara College.

A strong believer in leading through example, Bev is one of those individuals who make the work of reviewing nominations a relatively easy process for the awards jury. While she has recently stepped back from professional practice, Bev will forever be missed, but never forgotten.

2018 PIBC ANNUAL STUDENT FELLOWSHIP AWARD

Vancouver Island University, Faculty of Social Sciences (Community Planning) Winner: Aaron Dixon

Submission Title: A New-Urbanist Approach to the 'Last Mile Issues' Facing Freight Delivery

The new-urbanist approach to planning is hardly a new endeavor. The concept of 'work and play where you live' is not a dream, it is a reality. But as many urban environments



AWARD WINNERS Beverly Grieve MCIP, RPP (above) and Aaron Dixon (right)



are embracing the benefits of density, such as multi-modal transportation networks, traffic-calmed neighborhoods, and more humanized open spaces, there is one segment of our urban environment that has yet to fully align with new urbanism: freight. In his graduate research work, Aaron analyzed multi-modal movement of freight. Below is a short excerpt from his submission.

Many facets of the new-urbanist approach to planning have been researched, piloted, and implemented, but freight delivery has been less of a priority. Considering nearly every single item we consume today has been delivered to us by a global supply chain of goods movement dependent upon efficiency, urban planners often overlook the repercussions that delivery trucks have on the public realm: congestion, noise & air pollution, and road integrity all of which hinder local economics and public health.

The only way congestion in urban cores will be alleviated is if planners embrace all modes of mobility. By increasing our active transportation investments and implementing separated cycle-tracks, we create another opportunity for people to choose a healthier, economical, and environmentally beneficial form of movement, thus increasing the efficiency for all modes, including cars. But the freight industry hasn't been a part of the mobility issue, therefore, strategies need to be devised for this industry to further decrease pollution, alleviate congestion, and focus on the public health determinants to our wellbeing in urban centres.

PIBC MENTORSHIP GUIDE

Two members–a mentor and a mentee–share their different experiences with mentorship





Mentees and Mentors Unite! What to Expect as a Candidate Member

by **Keltie Chamberlain**, MCP, PIBC Candidate Member, Mentee Planning Assistant, City of Vernon Principal, Keltie Chamberlain Landscape Design & Consulting



s new Candidate members, we know that having a Mentor is a required part of becoming a Certified member of Provincial and Territorial Institutes and Associations (PTIAs) and as a Registered Professional Planner. Time spent with a Mentor should be a valuable experience, and choosing a Mentor is an important decision to make that requires that you know yourself. Take your time to determine if you have a chosen a good counterpart and ensure that your mentorship is a powerful experience. In addition to checking the necessary boxes, the mentorship is also an opportunity to provide both participants with professional prosperity. What do I mean by this? I believe that our exchanges have the potential to enrich our professional lives not only with the

knowledge and experience that a Mentor can offer, but a friendship and camaraderie that can last for a lifetime. There is more to this experience than lessons.

Prior to launching into my new planning career, I had been a consultant for a decade and consider myself a mid-career professional. As graduates establishing our careers, we have prior experiences that have played a part in shaping our views and interests. As Mentees, the tricky part is to find a Mentor who recognizes our experiences and will provide guidance to complement our professional philosophy. The focus can then be on filling the gaps in knowledge and discussing the competencies that make individuals exceptional planners. For the rest of my days, I will hear Pam Shaw's voice saying, "Make good choices", and it couldn't be truer! I was lucky enough to have a Mentor introduced to me during my studies in Community Planning who is an extraordinary match and continues to be a gift to my professional development. I am challenged by her professionally, occasionally we get to

laugh together, and we knit our brows over the immense challenges we face as planners in the world today.

There are a few things to keep in mind about the regulatory and required part of being a Mentee. We hold in our hands a lot of the responsibility for building the relationship and making it count. As a Mentee, we have to keep in touch and be proactive about the meetings and conversations we schedule, and then keep it up! In addition to meetings, we have to also keep exceptional records of the conversations we have, and what kind of follow-up took place. In fact, this is just good business practice and it's applicable to most professional experiences. And always ask a lot of questions as a Mentee. After all, our curiosity helps to nourish this professional relationship and, in part, is a motivation for Mentors to participate.

I've learned how to frame my questions to my Mentor well, because it's important to drawing out the best experiences and knowledge. Lessons arise from discussions that relate back to the required competencies and CIP Code of Professional Conduct, and the Professional Standards Board provides a helpful list of topics to use if it's needed. However, I found that the best questions are formed from our real-world experiences. For example, my Mentor and I have discussed the perceived and actual differences between municipal and consulting planners and how our association's professional standards are applied. And as a former consultant, I know that from an ethical perspective, there is no difference between the two. As planners, we all work to the same Code and ethical standards.

Outside of the regulatory aspect of mentorship, a significant task is to choose a

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I believe that our exchanges have the potential to enrich our professional lives not only with the knowledge and experience that a Mentor can offer, but a friendship and camaraderie that can last for a lifetime."

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Mentor who has similar professional interests and who has expectations of the experience that align with our own. For example, my needs as a mid-career professional are very different than a new planner who hasn't dipped a toe into the professional world yet. Of course, it's important that we find someone who will provide insight into ethical topics, politics, and procedures, but equally important is a Mentor who becomes an ally and who is sincerely invested in our professional success. The mutual trust and respect that is built in the Mentor / Mentee relationship is an invaluable example of how to relate to our colleagues on a day-to-day basis. In addition, I've been fortunate to find individuals in my new career who act as my informal mentors, who fuel my passion for planning and design. These are colleagues who are willing to share their experiences, and who have purposely and actively enriched my first years as a planner and urban designer.

The requirements and roles of the Mentor and Mentee are clearly provided to us as Student members and then as Candidate members in our PTIA. What we make of the experience outside of what is required, is up to us. On the road to registration as a Registered Professional Planner, there is so much to learn. Fortunately, our professional associations provide us with the obligation and the potential for Mentees and Mentors to become better together.

PIBC MENTORSHIP GUIDE

Two members–a mentor and a mentee–share their different experiences with mentorship





Mentoring New Planners in BC and the Yukon

by **Ed Grifone** MCIP, RPP, M.A. Senior Consultant/Principal, CTQ Consultants Ltd.



hen I was asked to prepare an article about mentoring our new and young planners in BC and the Yukon, I immediately went to the literature, numerous websites and the Professional Standards Board for Planning in Canada. However, some of the best information was brought forward from my own experience as both a mentee and mentor over my 40-year career. The steep learning curve we have all endured in our earliest days out of university was usually made easier by our peers and supervisors, and in some cases those who provided us with advice from outside the work place. Similarly, many of us have taken on mentoring roles as our careers have progressed, and young planners have become our responsibility to train and nurture. Over my four decades of planning practice I have grown to respect the role and value of my mentors. Now, with some credible experience and wisdom, I have enjoyed taking on the role as mentor to new colleagues in the office, students, and other practicing professionals pursuing careers in planning and urban design.

My youngest days in my planning career were set in the Regional District of East Kootenay in the mid/late 1970s. It was an extremely busy planning department with turbulent times related to the introduction of the ALR/ALC, several new coal mines, new sawmills, ski resorts, first-time OCPs and zoning bylaws and a constant barrage of development applications. As a result, one of the first Environment and Land Use Committee (ELUC) imposed development moratoriums opened more planning and political wounds than it provided answers. It was certainly a steep learning curve as I was given considerable responsibility during those first three years. The operational or day-to-day aspects of my position were

learned quickly with experienced technical and administrative staff at my side. However, challenges came with trying to understand Board politics, public sentiments, developer and corporate agendas, and the process of keeping many initiatives flowing. For example, a proposal for a large gravel pit in the Windermere Valley drew a standingroom-only audience to my first public hearing. To make their point in opposition of the development, the objectors threw rocks (OK, perhaps pebbles) at the front table panel. Shortly after that scare, while conducting door-to-door surveys for a new OCP I was threatened by a homeowner. Those and other similar events caused me to wonder if I had chosen the right career path. Those first few years were challenging but intriguing. I asked a lot of questions, and my colleagues, as busy as they were, provided time and attention. All four of these great mentors, some not much older than myself, went on to be directors of large planning departments, city administrators and respected consultants. Their personalities and willingness to share encouraged me to stay in touch and reap the benefits of their knowledge and expertise well into their careers. Their enthusiasm and friendship never faltered. They led by example and were respected role models. Over the years, I have tried to emulate them as a mentor. I receive the greatest joy in passing on practical and philosophical advice to students and young professionals whenever I can or whenever they ask. Admittedly, I will try to make a difference in a short visit or call from outside the office, for an enquiring student or for professional colleagues that are aspiring to build their career in planning and urban design.

The main reason to create more awareness about mentorship is that it has now become a requirement for Candidate members seeking to get their Registered Professional Planner (RPP) designation. The Professional Standards Board (PSB)stipulates a formal requirement of a one-year mentorship from time of application by a Candidate member. Essentially, it is acknowledged that young and upcoming graduates will benefit from senior and experienced professionals through learning, encouraging their growth, sharing knowledge and ideas, ongoing guidance, and ultimately assisting them in their transition from Candidate to RPP status.

To make the program successful, both the mentor and Candidate member must participate. The PSB's Guide for Candidate Members and Mentors(available on its website) states that the "responsibility for identifying and securing a mentor rests with the Candidate member."In many cases, a mentor (more experienced and skilled professional) may be readily available in the new place of employment. However, there will be instances where the Candidate member does not have access to an immediate mentor, as a result of being located in a more remote community or wanting to source a mentor with a particular expertise or experience. It is also understood that a new/ young graduate that has not been exposed to the professional planning work force may require assistance to make connections. Nevertheless, the mentorship program is not intended for work placement. A common worry of RPPs when asked to be a mentor is that they will be asked by the Candidate to help them find a planning job. The various accredited university planning programs in BC (e.g. UBC, UNBC, SFU and VIU) are creating their own mentorship programs as part of their degree requirements. Recent graduates are encouraged to keep in touch with such mentors, as they often can act in a similar capacity when the graduate applies for Candidate membership.

MENTORS

The following guidelines are intended to help Certified members understand what their role and expectations are:

- Talk about and address expectations together early in the mentorship relationship
- Offer collegial advice on a regular basis
- Be a trusted advisor and confidante
- Be a positive role model
- Take personal interest in a mentoring relationship
- Be enthusiastic about the field of interest to the Candidate
- Value on-going learning and growth in the field
- Try to be available (at agreed upon times throughout the year)
- Offer career wisdom
- Be a good listener

MENTEE

The success of the mentorship relationship depends on the commitment of the mentee to the program, and includes the following:

• As the Candidate pursuing their RPP status, the onus is on you to ensure the

mentorship requirements are met and the necessary paperwork is completed and submitted to the PSB.

• Think commitment, not lip service. You are the one that wants to learn and will benefit.

• Show up for the relationship. Your mentor wants to help,but the responsibility to participate remains with you.

• Give back and get more. Communication must be a two-way dialogue.

• Keep expectations realistic and professional; your mentor is not a psychologist.

• It's risky, but it's healthy. Do not be afraid to admit lack of knowledge, fears and professional anxiety.

• Be yourself; communicate in a sincere and genuine manner.

• Don't be afraid of your mentor's silence. You may have much more under control than you think. Look forward to your next meeting with your mentor when you may have more to discuss.

• "Pay it forward," offer what you have learned to others.

In closing, I reference some inspiring and thoughtful words from The Professional Planning Manual for CIP (2002) produced by my former colleague, David Witty, PhD, FCIP, RPP where he quoted Maurice Strong, the former Director General to the 1992 UN Environmental Summit, in his keynote address to the APA/CIP 1995 Conference in Toronto. Strong noted that urban centres, which will continue to attract the majority of the earth's human population, provide the most significant opportunities to ameliorate global warming, social disparity and ecological crisis. The battle for sustainability will clearly be won and lost in urban centres. Strong went on to identify how planners would take centre stage when he stated "planning has become one of the most challenging and most necessary pursuits in the modern era."

As planners we are now more than ever, influencing political leaders, developers, investors, community organizations and other professionals involved in building cities and in evolving neighbourhoods. Our roles as mentors, as brief as it may be, will be critical to providing a foundation for the new generation of planners, who will be tasked with creating the liveable communities of the future.

PROFILE

Harold Steves Unconventional Planner

by Don Alexander MCIP, RPP



PLANNERS ARE NOTED FOR working toward positive social, environmental and economic objectives, primarily related to land use. Among other things they may seek to preserve agricultural land, avoid ecologically destructive developments, promote public transit, and create high quality public spaces.

Although not trained as a planner, Harold Steves of Richmond may be considered an honorary planner. He is the longest-serving municipal councillor in B.C. (1968-1973, and 1977 to present). He first became active in municipal politics in the late 1950s, after his father's farm – along with most other farms in Richmond – was rezoned from agricultural to residential in an in camera City Council meeting. His father learned his land had been rezoned when he was denied a building permit. Other farmers found out about the change when they received tax bills with a 50fold increase – they had lost their agricultural tax rate. There was a protest meeting.

"But the farmers didn't know how to fight City Hall," Steves says.

Most farmers accepted the seemingly inevitable and sold their land. Steves' father appealed to the assessment board, but was told that "the kind of farming he was doing was just not that important in the overall scheme of things." It was this experience that made Steves, then a student of agriculture at UBC, passionate about ensuring that food security be made a priority in the city and throughout region.

In the late 1960s he co-founded and became vice-chair of one of the first environmental groups in Canada, the Richmond Anti-Pollution Association. Its focus was on protecting Richmond's farmland and fishery, and to demand secondary treatment for sewage that was slated to be dumped raw into the Fraser River. The group was successful in this endeavor, aided by the fact that Steves was now sitting on Richmond City Council.

In 1968, Steves learned about a proposed super-port adjacent to the Sturgeon Banks, Richmond. A friend of his, coming back from duck hunting, found orange tape around a 100-acre area adjacent to Steves' farm. It was slated to become a super-port for oil tankers. Steves and his friends formed an opposition effort to tanker traffic and led the first environmental demonstration in British Columbia under the aegis of Stop Pollution from Oil Spills at the Peace Arch border crossing, drawing some 6000 people. Some of his co-organizers later went on to form the precursor of Greenpeace.

His group successfully appealed to Council and got the zoning changed. When, some years later, a developer sought to create a series of subdivisions in the same 100-acre parcel, Steves was instrumental in getting this defeated and having the site designated to what is now a regional destination park, Garry Point. This oceanfront amenity connects with the Richmond Dyke trail popular with cyclists and pedestrians, which in turn connects with the Terra Nova Park in the north. Although many people were skeptical it would be a success, the Richmond trail system has since become a recreation model for the greater Vancouver region.

During the early 1970s, the New Democratic Party was elected to one term provincially and implemented a number of game-changing policy measures. Steves, sitting as a Member of the Legislative Assembly, played a decisive role in helping to establish the Agricultural Land Reserve (ALR). Although weakened by subsequent provincial governments, the ALR has afforded some level of protection to farmland throughout BC.

More recently, as part of ensuring food security for the region, Steves has worked with Kwantlen Polytechnic University to provide City-owned land where students can learn the craft of farming, and is working to establish allotment gardens on the 300 acres of farmland owned by the City. Steves is also campaigning against the construction of monster houses on agricultural land, in an effort to preserve the stock of lands dedicated to agricultural uses.

For the past 60 years Harold Steves has impacted community planning both as an activist and a politician. In these roles he has made an enormous difference in his city, in the region, and in the province. As early as the late 1950s, he saw the importance of regional food security before most people understood the role of local agriculture. Complementing his vision, Harold is an organizer with the ability to use the political system to achieve positive ends. Now 80, there is no sign of him stepping away from the work that he has been doing for the past six decades. ■

Don Alexander MCIP RPP, teaches Geography and is a co-founder and instructor in the Masters of Community Planning program at Vancouver Island University in Nanaimo, BC.



nvironmental science and environmental planning have emerged over the last twenty years as dominant technical disciplines impacting the land, water, marine and resource use sectors in Canada. In British Columbia, the

debate around qualified professional reliance, and who is or is not a qualified environmental professional (QEP) has begun to bring focus to the role and designation of environmental planners. Given that environmental issues impact virtually every aspect of the municipal, community and regional planning landscape, the QEP designation as well as who can use the title 'environmental planner' is at a critical point of reflection.

The Planning Institute of British Columbia

(PIBC) has been at the forefront of promoting the role of environmental planners within the planning profession for the last decade. Yet the PIBC and its accredited environmental planners were not included in the current review as our association isn't recognized as meeting the right to title or right to practice test for QEPs in BC. Over the next few months, the Government of BC will release its report on professional reliance in the natural resources sector and make recommendations for improvements, without consultation with PIBC.

Five professional organizations are currently considered to have the ability to provide assurance for the natural, physical, science and environmental planning qualifications in BC: the Association of BC Forest Professionals; Engineers and Geoscientists BC; the College of Applied Biologists of BC; the BC Institute of Agrology, and; the Applied Science Technologists and Technicians of BC.

Under current provincial policy, 'environmental planning' is not considered a professional discipline in BC with an established community of practice to qualify for QEP status. This differs from foresters, biologists and agrologists, who often refer to themselves as environmental planners under the guise of the QEP designation, in spite of not being registered professional planners (RPP), and more specifically, environmental planners.

PROFESSIONAL RELIANCE IN A BC CONTEXT

In 2006, professional reliance was defined as "the practice of accepting and relying upon the decisions and advice of professionals who accept responsibility and can be held accountable for the decisions they make and the advice they give." In 2009, a provincial working group was struck to explore these issues in greater detail and in 2011, and again in 2015, recommended to make QEPs (professionals working in the five noted associations) the only provincial environmental assurance standard. In 2017, professional reliance became an election issue, and with a new NDP-Green Party minority government in power the Province announced it would undertake a review of the professional reliance and issue.

Both QEPs and environmental planners work in a variety of capacities to collect and assess environmental data and oversee authorizations. Their work includes contaminated sites, water and air quality, waste discharge, development applications or other technical specialties where environmental information is collected for land use planning, management or permit operating purposes, including environmental impact assessments (EIA) - a planning process. Today in BC, any industry that is affected by or comes under provincial regulations that interfaces with land, water and marine use, resource management, environmental permitting or protection measures, now requires some form of OEP authorization.

The core training requirements for QEPs is currently based on a foundation in the physical, natural or biological sciences as an avenue for professional accreditation. Under the current policy, the Province determines what training and competencies are deemed essential to be a QEP to ensure its own standards of assurance are met. A four-year university degree and a two or four-year "in-training" program in a relevant professional association is typically the standard requirement to become an engineer, forester, biologist, geoscientist or agrologist and gain the QEP designation.

The Province also recognizes professionals with a two-year technical diploma in three of the career streams as QEPs, those being forestry, biology and agrology. The Association of Applied Science Technologists and Technicians of BC is the only association whose membership is not required to hold a university degree in an applied science discipline to be permitted to use the QEP designation.

Environmental planners tend to have a core knowledge base in the physical, earth and natural sciences, combined with a specialization in regional and community planning or resource management. In BC, environmental planners with a B.Sc. or M.Sc. in environmental planning coupled with a planning designation meets the QEP test from a professional reliance perspective.

In Alberta and Saskatchewan, as a comparison, professionals calling themselves environmental planners tend to come from the biology, agrology and forestry professions, none of which receives much, if any, formal training in planning. Technicians with a twoyear diploma and two years of training also consider themselves environmental planners. Nowhere is the RPP designation discussed in an environmental planning context, with the result being biologists, agrologists, foresters and technicians now using the title 'environmental planner' in BC.

Juxtapose western Canada's framework for environmental planners to that in Ontario. Environmental planners have a much higher profile in the environmental permitting and EIA area, and typically require accreditation from the Ontario Institute of Planners to practice. In Nova Scotia and New Brunswick, the provinces have recognized environmental planning as a right to title profession.

OVERSIGHT OF QEPs

One of the principal questions in the Province of BC's review has been to clarify if professional associations have adequate controls in place to ensure the quality of work of its membership. Associations participating in this review work across many disciplines with a physical, biological, natural and environmental science requirement. However, working in a technical area does not qualify a practitioner to have the broader perspective of their work that can have a significant local impact. Biologists, agrologists and foresters, for example, may be QEPs and be involved in various aspects of land use planning, yet they may not be qualified to evaluate the community impacts of resource use and planning decisions.

Environmental planners have the necessary training and experience to qualify for right to title to QEP in BC. Importantly, environmental planning professionals with an RPP designation also bring a critical understanding of environmental issues, and have knowledge in the larger local and municipal planning context. The implications of neglecting planning skills and knowledge can be far-reaching. QEPs are involved with important community planning decisions, but may not possess the skills needed to address the many complex issues guiding land use planning, notably in the areas of socio-economic analysis, Aboriginal land use planning, sustainability and environmental auditing. Without this understanding, critical issues may be underplayed or obscured.

In order to address this oversight by the Province's review, the PIBC and its environmental planning membership should be engaged in the professional reliance discussion. Steps that could be taken include:

Conduct a survey with PIBC membership to determine the range and nature of environmental planning expertise
PIBC leadership to begin engaging with the Province on including PIBC as an QEP accrediting body for environmental planners

• Establish an internal Environment Committee to act as a platform to examine environmental planning issues impacting the municipal, community and regional planning professions in BC. ■

BRIAN MILLER is an RPP and the principal of 49th Parallel Planning based on Vancouver Island. He has over twenty years experience in the environmental and land use planning sectors in BC.

The author gratefully acknowledges the contributions of Christine Callihoo, Pierre lachetti and Doug Gordon for their insightful comments.

A version of this article was presented as a workshop at the 2018 PIBC Conference in Victoria.



LEGAL UPDATE

Provincial Cannabis Legislation

by Guy Patterson MCIP, RPP

IF YOU'RE TIRED OF LAWYERS talking, and writing, about the pending legalization of cannabis you're forgiven. But there's no question the topic has been on the minds of many, if not most, local governments in British Columbia, and that won't change soon as the federal government has just announced its longstanding cannabis prohibition will end on October 17, 2018 (the date the Cannabis Act will come into force).

At the recent PIBC conference in Victoria at least one planner I spoke to predicted the profession's current preoccupation with the land use management implications of legalized cannabis will stand out as a classic case of much ado about nothing. Maybe something like the not-so-recent Y2K phenomenon, which, as readers of this publication may vaguely remember, turned out to be much less memorable than first advertised.

Along with the date of federal legalization, another arena for speculation on the cannabis question has now been closed. On May 31, 2018 the Province's Cannabis Control and Licencing Act (CCLA) and Cannabis Distribution Act (CDA) received Royal Assent. These Acts provide the Province's hotly anticipated response to federal cannabis legalization. In both cases, however, Royal Assent, the provincial equivalent to bylaw adoption, is less significant than it sounds because the Acts will only be brought into force by provincial regulation. The upshot? Nothing has changed. Yet.

Even if we don't know when the Province's lieutenant governor will actually give life to these new laws, we now know what the laws will say when they do come into force. For planners, the CCLA is likely the more significant enactment of the two. Broadly speaking, it restricts the production, sale and possession of cannabis in a manner somewhat similar to the provincial liquor regime. The federal government will control cannabis production and the Province, through a provincially-appointed "general manager," will issue retail licences and decide who can sell the fruits of federally-authorized production.

With respect to provincial cannabis sales, if not with respect to the whole statute, section 33 of the CCLA will be of particular interest to planners. It says the general manager must not issue a cannabis retail licence "unless the local government or Indigenous nation for the area in which the establishment is proposed to be located or is located gives the general manager a recommendation that the licence be issued."

This provision gives local governments what can be characterized as a veto on cannabis sales, which apparently local governments will be authorized to exercise in relation to both government-owned and private outlets. The CCLA mandates consultation before a local government makes a recommendation, but does not oblige a local government to make a recommendation at all. And no licence can be issued without the recommendation. If the local government does make a recommendation, the general manager must take the recommendation into account in deciding whether or not to issue the licence.

All of this suggests local governments inclined to prohibit the retail sale of cannabis within their boundaries will be able to do so by simply refusing to make recommendations on any licence applications, or by recommending non-issuance in every case. But that approach leaves local governments open to unanticipated changes in the Province's regime.

Section 33 of the CCLA only prohibits the issuance of "prescribed" classes of licences without a local recommendation. The power to prescribe classes of licence is exercisable by regulation. Although we have no hint of this happening, it is conceivable the Province could limit the scope of licences which require a local government recommendation, leaving other classes of licences issuable without the recommendation. The prudent course seems clear: make a plan, and to the extent the plan seeks to manage the land use impacts of cannabis retail, implement it through local zoning regulations.

The preceding notes address retail sales under the CCLA. When it comes to possession, section 14 of the CCLA will make it legal for individuals to possess cannabis that has been legally produced and sold. Otherwise, the default rule remains that "a person must not possess cannabis."

Though legal production will generally be restricted to federally-authorized (and presumably large-scale) producers, sections 56 and 58 of the CCLA allow for "personal growing" of non-medical and medical cannabis. These sections allow adults to grow up to four cannabis plants in a dwelling house in which one or more adults ordinarily reside, provided the plants are not visible from public places "unaided by any other device other than a device to correct vision." In other words, it will be legal to get high off your own supply but not, as a result of sections 63 and 64 of the CCLA, in public.

The CCLA response to the federal legalization of cannabis raises at least two planning law conundrums. First, is criminal activity implicitly prohibited as a matter of zoning? If not, then local governments could face trouble enforcing zoning regulations against a use of land that would otherwise be permitted.

In the case of a cannabis dispensary operating in a retail zone before cannabis is legalized federally, the argument could be that the use might be permitted under zoning even if illegal under the Criminal Code. This may not be a tenable argument, but it does raise enforcement questions: when federal law changes, long-established cannabis dispensaries operating in retail zones could become lawful as a matter of zoning, or might allege lawful non-conforming use status in the event of a zoning change. To oust these uses in the absence of an explicit zoning prohibition local governments may need to rely on the strength of the veto in section 33 of the CCLA.

And second, is the personal cultivation of up to four cannabis plants in a dwelling house, as authorized under section 56 or 58 of the CCLA, a "use" of land that can be subject to local government regulation in a zoning bylaw? This question tests the scope of the zoning power, and echoes the colourful musings of one judge of the BC Court of Appeal in a 1997 case called Sundher v Surrey (City of):

"I am troubled by the breadth of meaning which ... is implicitly ascribed ... to the word 'use'. ... If a City or District Council can, under the guise of prohibiting a 'use,' say that a man may not park the truck by which he earns his living on his own land, what is to prevent it saying that a man who makes his living playing the clarinet may not practise on his own land or, indeed, may not bring his clarinet home because he might practise and disturb his sensitive neighbours? Why may it not say that no householder shall have a party in his or her back yard (back yard parties can be rather noisy) or grow potatoes in his or her front yard (front yards are supposed to be pretty and potatoes are not)?"

This memorable passage suggests that even if the cannabis question fades like another Y2K, planners helping local governments respond to any emerging issue in their communities may need to consider the extent to which land use regulations under section 479 of the Local Government Act are the right tools for the job. Matters of concern for local government planners, and the elected officials they often serve, might be better addressed through other tools in Part 14 of the Local Government Act, such as development permits, temporary use permits, and sign bylaws, or perhaps might be served better by business regulations, which municipalities can enact under the Community Charter. In some cases, responding to issues of real importance lies beyond the broad scope of municipal or regional district powers, and local governments will have to live with whatever federal or provincial regimes exist.

> **GUY PATTERSON** is a lawyer with Young Anderson Barristers and Solicitors in Vancouver.

INSTITUTE NEWS

by **Ryan Noakes**, Manager of Member Programs & Services and **Dave Crossley**, PIBC Executive Director

PIBC Board Notes

MARCH 2018

On March 9th, 2018 the PIBC Board of Directors met at UNBC in Prince George, and by telephone teleconference.

UNBC DELEGATIONS

Dr. Ian Hartley and Dr. Darwin Horning MCIP, RPP of UNBC's School of Environmental Planning program, joined the Board and provided an update on activities at the School.

PRESIDENT

Andrew Ramlö MCIP, RPP provided an update on various activities including: noting that the Alberta Professional Planners Institute had endorsed the proposed revised definition of "planning", and reporting that he had attended the recent 2018 provincial budget 'lock-up' on behalf of the Institute.

BOARD & GOVERNANCE

The Board reviewed the work to-date on the various goals and tasks from the 2017-2019 Strategic Plan and discussed opportunities to complete ongoing and remaining tasks.

The Board approved the appointment of the following Chapter representative members to the Institute's ad hoc 60th Anniversary Committee for the current term: Keltie Chamberlain MCIP, RPP; Katherine (Kasha) Janota-Bzowska; Karen Kreis MCIP, RPP and Claire Negrin MCIP, RPP.

ADMINISTRATION & FINANCE

Executive Director, Dave Crossley, reported on ongoing and key activities at the PIBC Office.

The Board received and approved the Institute's audited financial statements for the 2017 fiscal year as presented by Secretary-Treasurer, Carole Jolly MCIP, RPP. The Board also received and reviewed the audit letter from the Institute's auditors. The Board further recommended to the membership the re-appointment of the Institute's auditors, Loewen Kruse Chartered Professional Accountants, for the current 2018 fiscal year.

Secretary-Treasurer, Carole Jolly MCIP, RPP, presented the Institute's internal, unaudited 2018 year-to-datefinancial statements for information.

MEMBER PROGRAMS & SERVICES

Executive Director, Dave Crossley, reported on preparations for the Institute's 2018 Annual Conference in Victoria. The Board discussed participating in an interactive session with members at the conference.

The Board reviewed and discussed the proposed future conference schedule and plan for 2012-2025. The Board approved the proposed conference schedule and plan, including provision for an upcoming conference in the Yukon in 2021.

NATIONAL AFFAIRS

The Board reviewed the report of the Five-Year Comprehensive Review of Membership Certification Standards and Academic Accreditation Standards for the Planning Profession in Canadafrom thenational Professional Standards Committee (PSC). The Board referred the report to the Institute's Professional Standards & Certification Committee for further review and the drafting substantive feedback on the recommendations, for consideration at the next regular Board meeting.

The Board also reviewed and endorsed the proposed revised standards and guidelines related to the professional certification of planners in academia and the assessment of planning experience for such individuals, as recommended by the national Professional Standards Committee (PSC).

COMMITTEE REPORTS & BUSINESS

Professional Standards & Certification: The Board approved the admission of a number of new members, and a number of membership transfers and changes.

LOCAL CHAPTERS

Vancouver Island-North: The Chapter's 2017 annual report was reviewed. The Board approved receipt of the report and the release of the Chapter's 2018 annual seed funding.

South Coast: The Chapter's 2017 annual report was reviewed. The Board approved receipt of the report and the release of the Chapter's 2018 annual seed funding.

Okanagan-Interior: The Chapter's 2017 annual

report was reviewed. The Board approved receipt of the report and the release of the Chapter's 2018 annual seed funding.

Central-North: The Chapter's 2017 annual report was reviewed. The Board approved receipt of the report and the release of the Chapter's 2018 annual seed funding.

Yukon: The Chapter's 201 annual report was reviewed. The Board approved receipt of the report and the release of the Chapter's 2018 annual seed funding.

Kootenay-Rocky Mountain: The Chapter's 2017 annual report was reviewed. The Board approved receipt of the report and the release of the Chapter's 2018 annual seed funding.

NEXT MEETING(S)

It was noted that a special teleconference meeting of the Board would likely be required in April 2018 to review and consider a proposed special resolution to amend the bylaws at the next AGM. The proposed changes relate to the Institute's professional conduct review and disciplinary processes.

It was also noted that the next regular Board meeting would be held Friday, June 1, 2018 in Victoria (in conjunction with the 2018 Annual Conference and AGM).



2018 Annual General Meeting Notes

JUNE 2018

The Institute's 2018 Annual General Meeting (AGM) was held on Friday June 1st, 2018 in Victoria, BC.

WELCOME & INTRODUCTIONS

President Andrew Ramlö MCIP, RPP presided over the AGM and welcomed members and guests in attendance.

MINUTES OF PREVIOUS GENERAL MEETINGS

Copies of the Institute's 2017 Annual Report, including the minutes from the June 2nd, 2017 AGM held in Prince George, were distributed and are available on the Institute's website. The minutes of the 2017 AGM were approved as presented.

2017 ANNUAL REPORT OF THE BOARD & COMMITTEES

President Andrew Ramlo MCIP, RPP presented highlights from the 2017 Annual Report on behalf of the PIBC Board of Directors and the Institute's various committees. The Annual Report, including the audited Financial Statements, is available on the Institute's website. Key sections of the report included:

- The President's Report
- The Administration Report
- The Secretary-Treasurer's Report
- The Membership Report
- The Professional Conduct Review
 Report
- The Member Engagement Report
- The Continuous Professional Learning Report
- The Communications Report
- The Awards & Recognition Report
- The National Affairs Report
- Committees & Volunteers Thank You
- Audited Financial Statements

2017 AUDITED FINANCIAL STATEMENTS & APPOINTMENT OF AUDITORS

Secretary-Treasurer Carole Jolly MCIP, RPP presented the audited Financial Statements for the 2017 fiscal year. A copy is also available as part of the Annual Report. It was noted that the Institute maintained a healthy financial position with a modest net surplus earned in 2017.

The Institute's auditors – Loewen Kruse Chartered Professional Accounts – were reappointed as auditors for the current (2018) fiscal year.

SPECIAL RESOLUTION – AMENDMENTS TO BYLAWS

President Andrew Ramlö MCIP, RPP reviewed the proposed special resolution which included a number of amendments to the Institute's bylaws related to the Institute's Professional Conduct Review Committee and disciplinary process. The special resolution to amend the bylaws was approved as presented.

ADJOURNMENT

President Andrew Ramlö MCIP, RPPthanked the many members who volunteered on behalf of the Institute, and thanked everyone for attending the AGM. The meeting adjourned.

FOR REFERENCE: 2017 ANNUAL REPORT & FINANCIAL STATEMENTS

Copies of the complete 2017 Annual Report and audited Financial Statements are available online at: *www.pibc.bc.ca/content/official-documents*

Membership Report

MARCH 2018

NEW MEMBERS

Congratulations and welcome to all the new PIBC Members!

At its meeting of March 9, 2018, it was recommended and approved that the Board admit the following individuals to membership in the Institute in the appropriate categories as noted:

CERTIFIED

Doris Dreyer Katelyn Morphet (Joint with OPPI) Wesley Paetkau (Joint with OPPI)

CANDIDATE

Patrick Bell Stephen Blore Michele Cloghesy (Reinstate) Tristin Deveau Jaime Dubyna Tracy Guidi Kristen Lassonde Champa M. Maduranayagam Sarah Ravlic René Tardif Cameron Taylor-Noonan Shazeen Tejani Holly Wacker

PRE-CANDIDATE

Yick Nam (Edison) Ting

STUDENT

Ahmed Abdelaziz (VIU) Daniela Almeida (VIU) Amelia Andrews (VIU) Mark Christian (VIU) Janae Enns (VIU) Jessie Hemphill (VIU) Matthew Rempel (UNBC) Eric Sanchez (VIU) Kevin Webber (U. of Calgary)

MEMBER CHANGES

It was further recommended and approved that Board approve and/or acknowledge the following membership transfers and changes in membership status for the following individuals as noted:

Doris Dreyer Tara Johnson **Gregory Leighton** Alanna McDonagh **Karen Williams** Catherine (Kasia) Biegun Amelia Bowden Alastair Moore Steve Shannon Aliaa Elkhashab **Claire McQuarrie-Jones** Susan Austen **Timothy Barton** James Bell **Robert Burgess Helen Cook** James Demens **Deborah Fong Caitlin Forster** Kevin Fraser Michael Fujii Graeme Hayward **Orion Henderson** Tom Ireland Sydney Johnsen Hale Jones-Cox **Douglas Kalcsics** Laura Knezevic Jordan Magtoto Shelley Miller Steve New Tara Sawatsky Corey Scott

From Certified From Certified From Certified From Certified From Certified From Candidate From Member on Leave Resigned Deceased Resigned Resigned Resigned Resigned Resigned Resigned

To Member on Leave To Certified To Certified To Certified To Candidate To Candidate

Aker Brygge, Oslo, Norway

Aker Brygge is one of Oslo's most popular urban areas thanks to its vibrant mix of residential apartments, office spaces, cultural amenities, restaurants and shopping. Originally the outcome of a design competition held in 1985 after the closure of the local shipyard and engineering business, a greater effort to reinvigorate the post-industrial waterfront took place between 2010 and 2014. Various architectural and urban design firms re-designed and repurposed the 12 km long publicly accessible waterfront promenade.

The project's challenges included reconfiguring and simplifying the 'stranden's' (promenade's) cross-section, reorganizing the promenade to increase "staying" power, and allowing for other spontaneous and un-planned activities with more "space for life."

Today, Aker Brygge is a hot spot for residents and tourists alike, and is visited by approximately 12 million people each year. This refurbished waterfront stranden makes it possible for anyone, not just shoppers or restaurant patrons, to sit, read, chat, or stroll while taking in Oslo's magnificent fjord landscape.

The revitalization of Aker Brygge promenade won the Cityprisen/City Award in 2016 and continues to breathe new life and interest into an important urban centre for social interaction in Oslo.



Thank You!

Special thanks & appreciation

to all our conference partners and supporters who helped make the PIBC 2018 Annual Conference – *The Game Plan* – such a great success!

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