







Invitation from the President

Welcome to Symposium, BC Recreation and Parks' flagship conference. This year, we are honoured and respectfully acknowledge that we will be gathering on the unceded and traditional lands of the Syilx Okanagan People in the beautiful lake-side city of Penticton.

This year's theme, **"Sharing Our Stories, Shaping Our Future,"** reflects an opportunity to weave together the wealth and diversity of our shared experiences to collaboratively create our sector's future. Our program features five inspiring session streams: **Active Health, Parks and Open Spaces, Recreation Capacity, Supportive Environments, and Reconciliation, Inclusion and Access.**

Session leaders will share promising practices and innovations, and support delegates to learn how best to tell their stories to attract diverse talent, motivate teams, create respectful connections and reciprocity, and transform our plans into action to shape our future.

This year's keynote speakers will provide tools to transform how we work and live. Elaine Alec (telxnitkw) is a storyteller and facilitator from the Syilx and Secwepemc Nations, CEO of Naqsmist (nuxmeest) and seasoned lead in Indigenous planning processes. She will take delegates through how to decolonize workspaces while cultivating safety and inclusion. Dr. Susan Biali Haas, an expert in wellness and resiliency, will close Symposium by sharing powerful methods for reducing stress and burnout in today's world.

Make sure to also save time to move your body and connect with your peers. Find your colleagues and head to our Tradeshow on Wednesday for lunch and networking or during our social hour. Then hop on two wheels for our fifth annual **Tour de BCRPA** sponsored by Carscadden Stokes McDonald Architects and explore Penticton's beautiful natural spaces or join your colleagues to learn the importance of talking circles.

You'll also have the chance to integrate your conference-wide learnings in Symposium's final education session to help hit the ground running when you return home. Then join your peers Thursday night for a lively evening of celebration to wrap it all up at Symposium's Storybook-themed banquet and dance.

It's sure to be a dynamic and transformative conference. I look forward to seeing each of you there.



Elizabeth Ayers,

BCRPA President





Special Thanks

Symposium 2024 Program and Events Advisory Committee

Ayla Van Agteren, City of Delta
Darcey Godfrey, City of Penticton
Derek Linwood, Vancouver Board of Parks and Recreation
Dylan Myers, Vancouver Board of Parks and Recreation
Jennifer Folkersen, Langara
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Thank You Sponsors





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2024 BCRPA SYMPOSIUM At-a-Glance Schedule

TIMES	Tuesday, April 30	TIMES	Wednesday, May 1	TIMES	Thursday, May 2	TIMES	Friday, May 3
3:00 pm – 5:30pm	Regional Engagement Sessions	7:30 am – 3:30 pm	Registration	7:30 am – 3:30 pm	Registration & Breakfast	9:00 am – 1:00 pm	Workshop: HIGH FIVE® Principles for Healthy Child Development
		7:30 am – 8:30 am	Morning Pastries & Light Refreshments	7:30 am – 8:30 am	Morning Pastries & Light Refreshments		
		8:30 am – 9:00 am	Welcome, Land Acknowledgment & Opening Remarks	8:30 am – 9:45 am	Panel Presentations		
		9:00 am – 10:00 am	Opening Keynote	9:45 am – 10:15 am	Transition Break & Refreshments		
		10:00 am – 10:15 am	Symposium Group Photo	10:15 am – 11:15 am	Sessions C		
		10:15 am – 10:30 am	Transition Break & Refreshments	11:15 am – 1:00 pm	Awards & AGM Luncheon		
		10:30 am – 12:00 pm	Dialogues	1:00 pm – 1:15 pm	Transition Break		
6:00 pm – 8 :00pm	Welcome Reception & Trivia Game	12:00 pm – 1:30 pm	Tradeshow, Lunch & Networking	1:15 pm – 2:30 pm	Operational Sessions: Implementing What You've Learned		
		1:30 pm – 2:30 pm	Sessions A	2:30 pm – 3:00 pm	Transition Break		
		2:30 pm – 3:00 pm	Transition Break & Tradeshow Café	3:00 pm – 4:00 pm	Closing Keynote		
		3:00 pm – 4:00 pm	Sessions B	4:00 pm – 4:15 pm	Closing Remarks & Prizes		
		4:00 pm – 5:30 pm	Tradeshow Games & Social	4:15 pm – 6:30 pm	Free Time		
		5:15 pm – 7:35 pm	Social and Networking Opportunities	6:30 pm – 7:00 pm	Reception		
				7:00 pm — midnight	Banquet & Dance		

Movement and Activity

Plenary Sessions

Education Sessions

Registration Information

It pays to register early!

EARLY BIRD RATE DEADLINE ► March 14, 2024 Members save even more! Learn more about member benefits <u>here</u>. To register for Symposium online, visit the <u>conference registration webpage</u>. Online registration closes: Monday, April 22, 2024, 12 pm PST

May 1 - May 2 SYMPOSIUM FEES

Full Symposium Registration includes: Daily refreshments (morning and breaks), daily lunches, Wednesday evening Tradeshow Games & Social, and Thursday evening Banquet & Dance.

Wednesday, May 1, Single Day Registration includes: Daily refreshments (morning and breaks), Tradeshow lunch and Tradeshow Games & Social.

Thursday, May 2, Single Day Registration includes: Daily refreshments (morning and breaks) and Awards & AGM luncheon.

Separate fees and registration apply to Social and Networking Opportunities on Wed, May 1, and the HIGH FIVE® Workshop on Fri, May 3. Guest meal tickets for lunches and and evening events are also available separately.

DATES	CATEGORY	MEMBER RATE	NON MEMBER RATE
EARLY BIRD RATES	Full Registration for Wed, May 1 and Thu, May 2	\$855	\$1030
(ending Mar 14, 2024)	Single Day Registration Select Wed, May 1 <u>or</u> Thu, May 2	\$486	\$570
REGULAR RATES	Full Registration for Wed, May 1 and Thu, May 2	\$990	\$1195
(starting Mar 15, 2024)	Single Day Registration Select Wed, May 1 <u>or</u> Thu, May 2	\$560	\$665
STUDENT MEMBER	Full Registration for Wed, May 1 and Thu, May 2	\$450	N/A
RATES	Single Day Registration Select Wed, May 1 <u>or</u> Thu, May 2)	\$340	N/A

All conference attendees are welcome to attend the Welcome Reception & Trivia Game on Tueday, April 30.

All conference attendees and BCRPA Members are also welcome to attend the Regional Engagement Sessions on Tuesday, April 30.

Please RSVP for the Tuesday, April 30 events when you register for the conference.

GUEST MEAL TICKETS	RATE
Wednesday, May 1 🕨 Tradeshow, Lunch & Networking	\$60
Wednesday, May 1 🕨 Tradeshow Games & Social	\$50
Thursday, May 2 🔹 Awards & AGM Luncheon	\$65
Thursday, May 2 🕨 Banquet & Dance	\$130

GUEST MEAL TICKETS

Guest meal tickets are available for those who would like to join us.

Additional fees may apply for Single Day Registrants. See the information above for what's included with Single Day Registration.

Registration for guest meal tickets opens soon.

Registration Information continued



Additional registration and fees apply for these Social and Networking Opportunities and HIGH FIVE® workshop.

Registration for these activities and workshop opens soon.

SOCIAL AND NETWORKING OPPORTUNITIES	MEMBER RATE	NON MEMBER RATE
Tour de BCRPA (active session) Sponsored by <u>Carscadden Stokes McDonald Architects</u> ► 5:15 pm – 7:35 pm Bike and helmet rentals, and a complimentary souvenir	\$120	\$145
t-shirt are included in the registration fee. Upgrade to an e-bike is available. Limited numbers available.	\$165	\$190
 Talking Circle ► 5:30 pm - 7:00 pm Join your colleagues to learn the deeply respected protocols the Syilx Okanagan People follow during a talking circle. 	\$25	\$30
WORKSHOP ► FRI, MAY 3 / 9:00 am – 1:00 pm		RATE
HIGH FIVE® Principles of Healthy Child Development		¢ o o

\$99

Location: Penticton Community Centre (325 Power St, Penticton)

Refunds & Cancellations

Conference Registrations, HIGH FIVE[®] Workshop and Meal Tickets

Cancellation requests received prior to **April 1, 2024** for conference registrations, HIGH FIVE® PHCD Workshop and Guest Meal Tickets will receive a partial refund of 70%. Cancellations made starting April 2, 2024 are non-refundable. Registrations are transferrable. All requests for cancellations must be submitted in writing to the BCRPA office **by email** and received within the allotted cancellation times noted above.

Social and Networking Opportunities on Wednesday, May 1

Cancellation requests for Social and Networking Opportunities received prior to **April 1, 2024 at noon** will receive a 100% refund. Cancellation requests received after the deadline are non-refundable. Registrations are transferrable. All requests for cancellations must be submitted in writing to the BCRPA office **by email** and received within the allotted cancellation times noted above.

Continuing Education Credits (CECs)

BCRPA Fitness CECs are available for attendance. Check-in procedures must be followed in order to receive CECs.

- Wednesday, May 1, 2024 one day attendance: 4.5 CECs
- Thursday , May 2, 2024 one day attendance: 4.25 CECs

British Columbia Society of Landscape Architects (BCSLA) credits and Planning institute of BC (PIBC) CPLs are available for attendance.

Information on claiming credits is available on the website.

Policy on Conference Program Content

The presentations at Symposium belong to the presenters — BCRPA assumes no responsibility for any errors or omissions in the information presented. In addition, the views and opinions of the presenters are not necessarily those of the Association.

The Symposium program content is subject to change without notice.

Policy on Event Photography and Recording of Presentations

The policy on recording presentations and event photography is in effect.

All conference policies are available online here.

Accommodations

We have secured special group rates at local hotels for our delegates. Book early to avoid disappointment.

Four Points by Sheraton | 1903 Vernon Avenue, Penticton

To receive the group rate at Symposium's preferred hotel, reserve your room prior to March 30, 2024.

To reserve your room:

- Individual call-in reservations can be made directly through the Hotel, through the toll-free reservations telephone line at 1-888-236-2427 and reference BC Recreation and Parks Association.
- Or book online on the Four Points by Sheraton reservation page using the group code: BC4

Guest room rates start at \$169 per night for rooms with 2 queen beds. Prices do not include provincial (7%), service (5%) or hotel tax (16%).

Visit the Four Points by Sheraton website to learn more.



Sandman Hotel | 939 Burnaby Ave, Penticton

To receive the group rate, reserve your room prior to March 30, 2024. We encourage reservations to be made prior to February 1st 2024, for the best availability and choice.

To reserve your room:

- Book online at the Sandman Hotel Penticton website. Follow the instructions below:
 - 1) Select "Book now" Site may say that dates are unavailable Ignore this message and continue
 - 2) Scroll down and select "Add Code" then "Promo Code"
 - 3) Select "Web Group Code" and enter 2304BCRECR ADD
 - 4) Follow the prompts and complete your booking
- Or send an email to the <u>Reservation Desk</u> and reference *BLOCK* CODE **2304BCRECR**
- Or Phone: Central Reservation 1-800-726-3626 / 1-800-SANDMAN or Hotel Direct (250) 493 7151
 Reference SANDMAN HOTEL PENTICTON– BLOCK ID # **156889** or *BLOCK CODE* **2304BCRECR**

Available rooms and rates/night (subject to availability):

Standard 1 Queen bed	\$ <mark>130</mark>
Standard 1 Queen bed, kitchenette	\$140
Standard 2 double beds	\$140
Standard 1 King bed, Sofabed	\$140

* Prices do not include provincial (7%), service (5%) or hotel tax (16%).

Visit the Sandman Hotel Penticton website to learn more.



Accommodations continued

Fairfield Inn & Suites Penticton | 602 Eckhardt Ave W, Penticton

To receive the group rate, reserve your room **prior to March 20, 2024**. **Group rates are valid for stays between Tue, Apr 20, 2024 and Sat, May 4, 2024**.

Reserve your room online here.

Available rooms and rates/night (subject to availability):

Rooms with Queen beds start at \$140

Rooms with King beds start at \$179

* Prices do not include provincial (7%), service (5%) or hotel tax (16%).

Visit the Fairfield Inn & Suites Penticton website to learn more.



Ramada by Wyndham, Penticton Hotel & Suites | 1050 Eckhardt Ave W, Penticton

To receive the group rate, reserve your room prior to March 31, 2024.

Reserve your room online here. Once the link is selected, please hit "search rooms" and the group discounted rates will appear.

Or call 250-492-8926 Ext. 0 to reach the front desk.

Reference the group code 043022BCR to receive the discounted pricing.

Available rooms and rates/night (subject to availability):

Two Queen – Upper Level	\$159
Two Queen – Ground Level	.\$184
One King	.\$184
One King Business Room, Jetted Tub	.\$199
One King Efficiency Kitchenette	.\$219



*Prices do not include provincial (7%), service (5%) or hotel tax (16%).

Visit the Ramada by Wyndham, Penticton Hotel & Suites website to learn more.

Air Travel

Airline discounts are available for Symposium delegates coming from out of town.

Pacific Coastal Airlines

Promo code: BCRPA24

Applicable Fare and Markets: 15% off Basic, Bravo, and Classic fares to/from YYF

Sale Period: Feb 15 – March 14, 2024

Travel Period: Apr 29 - May 5, 2024

Terms and Conditions:

- Discount is applicable to Basic, Bravo, and Classic fare types (base fare only)
- Limited uses available
- New bookings only
- Fares and seats are limited and subject to availability at the time of reservation
- May not be combined with any other program, promotion, or discounts
- Subject to applicable fare terms and conditions

Book online here.

WestJet Discount

WestJet is offering 5% off Econo* and 10% off EconoFlex and Premium fares for travel within Canada and 2% off Econo*, 5% off EconoFlex and 10% off Premium base fares for guests travelling Trans-border. No discount will apply to Basic or Business class bookings. To take advantage of this offer, you will need the discount code listed.

Discount is valid for travel between April 24, 2024 to May 9, 2024 to Kelowna Airport (YLW) or Penticton Airport (YYF)

Book online at WestJet's Convention webpage and use code: 2B0P3NI

TRAVEL AGENTS, if booking in GDS, use promo code: YBH07





Keynote Speakers



Opening Keynote

Elaine Alec Cultivating Safe Spaces: Sharing Our Stories and Shaping Our Future ► Wed, May 1 | 9:00 am – 10:00 am

Cultivating Safe Spaces Training is a worldview-shifting framework that empowers individuals who may be struggling to understand what decolonization and reconciliation look like.

This training takes participants from a place of insecurity and overwhelmed to a state of focus and empowerment. Cultivating Safe Spaces is a framework that supports systems change and shifts in policy, process, and agenda development and encourages participants to work from their best selves by centering well-being to promote effectiveness and productivity.

wáy xast sxalxÇált My name is **telxnitkw**, (pronunciation) it translates into "Standing by Water" and was given to me on the day I was born. I am from the Syilx and Secwepemc Nations.

Elaine Alec is a storyteller and facilitator and CEO of **Nagsmist** (nux-meest) which translates into "many coming together as one." She is an expert in Indigenous planning processes and has extensive experience working with Indigenous governance and decision-making and shifting systems and engagement pathways to support self-determination.

She is author of "Calling My Spirit Back" and belongs to the Syilx (pronunciation) and Secwepeme (pronunciation) Nations from the southern interior of British Columbia and Washington State and is registered with the Penticton Indian Band where she spent most of her life.



Closing Keynote

Dr. Susan Biali Haas The Resilient Life: Reducing Stress and Burnout in Today's Wild World ▶ Thurs, May 4 | 3:00 pm – 4:00 pm

Dr. Susan Biali Haas can help your team to show up for work (and life) with more energy, enthusiasm, engagement and better mental health. Studies show that healthy, happy people create a more successful workplace environment and culture. They're more engaged and less likely to burn out. Research also indicates that if your staff don't have high levels of physical and emotional well-being, even if they're highly engaged, there's a good chance they won't be staying long.

Dr. Susan Biali Haas is an award-winning medical doctor and keynote speaker who is an internationally recognized expert in stress management, burnout prevention and human resilience. She provides virtual and in-person keynote presentations and workshops to audiences worldwide, and has worked with a broad range of organizations, including the United States Navy, Google, the Massachusetts Institute of Technology (MIT), McKinsey & Company, Deloitte, AT&T, The Coca-Cola Company and many others.

Dr. Biali Haas overcame burnout and depression at the beginning of her career, quickly becoming an internationally recognized influencer in health and well-being. With over two decades spent studying wellness and resiliency, eighteen years of clinical experience with thousands of patients, and more than ten years coaching leaders and high performing professionals, Dr. Biali Haas is exceptionally skilled at equipping people to live better lives.



Special Features

Tuesday, April 30

Regional Engagement Sessions > 3:00 pm - 5:30 pm

Join your Regional Liaison for an open and gernerative discussion about pertinent issues in your region.

All delegates and Members are welcome. Please RSVP for this event when you register for the conference. Location to be determined.

Welcome Reception & Trivia Game ► 6:00 pm – 8:00 pm

Join us at the Welcome Reception & Trivia Game for some networking and fun (prizes included!). Meet up early with friends and colleagues at Slackwater Brewing (218 Martin St, Penticton). Enjoy some light refreshments and pick up your registration package.

All delegates are welcome. Please RSVP for this event when you register for the conference.

Wednesday, May 1

Dialogues

▶ 10:30 am – 12:00 pm

Collaborate with your peers in facilitated discussions focused on pressing topics of the day, as decided by the participants.

DL1: Physical Inactivity

- **DL2: Equity, Diversity, and Inclusion**
- **DL3: Reconciliation**
- **DL4: Climate Change**

Tradeshow, Lunch & Networking

▶ 12:00 pm – 1:30 pm

Grab your lunch and head to the Tradeshow to explore the newest products and services from across the recreation and parks sector. Connect with your business contacts, meet new vendors and suppliers, and start new conversations.

Transition Break & Tradeshow Café

▶ 2:30 pm – 3:00 pm

Visit the Tradeshow Café for a cup of tea or coffee. Continue your exploration of the tradeshow exhibits with new and old friends.

Tradeshow Games & Social ► 4:00 pm – 5:30 pm

Play games, win prizes and enjoy some appetizers and beverages at the Tradeshow Games & Social. Continue conversations and strengthen partnerships with vendors, delegates and guests! **All delegates are welcome**.

Special Features continued



Wednesday, May 1 continued...

Social and Networking Opportunities

Registration for these social and networking opportunities is available separately from the conference. **Registration for these** activities opens soon.

RP1: Tour de BCRPA (active session)

Sponsored by Carscadden Stokes McDonald Architects

▶ 5:15 pm – 7:35 pm

Get energized and inspired by Penticton's beautiful outdoors (rain or shine). Join us for our fifth annual Tour de BCRPA, sponsored by Carscadden Stokes McDonald Architects! This 2-hour "out and back" guided cycle tour with comfort bikes is a beginner-intermediate ride, which includes some up-hill cycling. Bike, helmet rentals, and a complimentary souvenir t-shirt are included in the registration fee.

Participants must sign a waiver form prior to the tour. Please note: Helmets are mandatory.

Participants will be picked up at the Penticton Convention Centre at 5:15 pm, and dropped off at 7:35 pm.

RP2: Talking Circle Facilitated by Anona Kampe ► 5:30 pm – 7:00 pm

Anona Kampe will lead participants through the disciplined and deeply respected protocols the Syilx Okanagan People follow during a talking circle. These include full attention on the speaker, no side-talking or electronics, staying seated while a person is speaking, and full confidentiality within the circle. Anona will lead the circle in four rounds and share the importance of these protocols, including the purpose behind the direction of the talking circle and why it is so useful.

Thursday, May 2

Panel Presentations ▶ 8:30 am – 9:45 am

Two concurrent discussion panels will explore topics that can help you with planning for climate change, and increasing access to recreation programs. Discussion panels include:

P1: Intersection Between Recreation, Parks and Climate Change

P2: Innovative Subsidized Recreation

Awards & AGM Luncheon 11:15 am – 1:30 pm

Celebrate the innovative work in the sector and catch up with what's happening around the province.

Special Features continued

Thursday, May 2 continued...

Operational Sessions: Implementing What You've Learned ► 1:15 pm – 2:30 pm

These sessions will help you develop the concepts you've learned at Symposium and pull it all together with more precision. Connect with others and dive further into your learnings so you can hit the ground running when you return to your community. Operational sessions include:

- **OL1: Fostering Unity: Cultivating Shared Purpose**
- **OL2: Tell the Right Stories to Attract Top Talent and Inspire Teams**
- **OL3: Turning Good Intentions into Incredible Impact**

OL4: The Role of Recreation and Parks in Addressing the Cost of Physical Inactivity

Reception, Banquet & Dance 6:30 pm – midnight

Join us at the Reception from 6:30 pm to 7:00 pm, and the Banquet & Dance from 7:00 pm to midnight for a final evening of Symposium festivities. Come dressed in costume for this year's theme: Storybook. Have fun playing, eating, dancing, and connecting with new and old friends! All BCRPA members and conference delegates are welcome!

Please note: Full Symposium Registration includes your ticket to the Banquet & Dance. Single Day Registrants and Guests may purchase tickets online.

Tickets for the Banquet & Dance are available soon.

Friday, May 3

Workshop: HIGH FIVE[®] Principles of Healthy Child Development Facilitated by Derek Linwood

▶ 9:00 am – 1:00 pm

The Principles of Healthy Child Development (PHCD) equips front-line leaders (anyone working with children aged 4 to 12 — i.e. camp counsellor, coaches, after school staff, swim instructors) with the tools to immediately enhance the quality of the programs they are leading. It provides essential training in the HIGH FIVE® Principles of Healthy Child Development so front-line leaders understand what they need to do to ensure each child's social, emotional and cognitive needs are met.

Location: Penticton Community Centre (325 Power St, Penticton)

Derek Linwood is the Sport Services Coordinator with the Vancouver Board of Parks and Recreation, and has been a HIGH FIVE[®] trainer since Spring 2022. In his role, Derek provides HIGH FIVE[®] PHCD training for all staff and instructors that work with children ages 4-12 in Vancouver's recreation system. With an extensive background in youth sport and inclusive programming, Derek draws on his own experiences to make his HIGH FIVE[®] sessions fun, engaging, and relevant across all recreation contexts.

Registration for this workshop opens soon.

Daily Matrix

TUESDAY, APRIL 30		
3:00 pm – 5:30 pm	Regional Engagement Sessions (Location to be determined.)	
6:00 pm – 8:00 pm	Welcome Reception & Trivia Game (Slackwater Brewing, 218 Martin St, Penticton)	
	WEDNESDAY, MAY 1	
7:30 am – 3:30 pm	Registration	
7:30 am – 8:30 am	Breakfast Pastries & Light Refreshments	
8:30 am – 9:00 am	Welcome, Land Acknowledgment and Opening Remarks	
9:00 am – 10:00 am	Opening Keynote : Cultivating Safe Spaces: Sharing Our Stories and Shaping Our Future — <i>Elaine Alec</i>	
10:00 am – 10:15 am	Symposium Group Photo	
10:15 am – 10:30 am	Transition Break & Refreshments	
10:30 am – 12:00 pm	DIALOGUESDL1Physical InactivityDL2Equity, Diversity, and InclusionDL3ReconciliationDL4Climate Change	
12:00 pm – 1:30 pm	Tradeshow, Lunch & Networking	
1:30 pm – 2:30 pm	 SESSIONS A A1 The Future Health Systems Built by Communities A2 How a Colonial Audit Can Change Your Real Life A3 Traditional Storytelling: The Ant and The Boulder A4 Hiring and Retention in Aquatics – Where Have All The Aquatics Professionals Gone? A5 How to Best Support the Unhoused and Drug Use in Our Parks and Community Centres 	
2:30 pm – 3:00 pm	Transition Break & Tradeshow Café	
 SESSIONS B B1 Volunteering: Community Wellness and Leaders of Tomorrow B2 From Our Communities to Our Province: Developing a Toolkit for Inclusion, Divand Access (IDEA) B3 Changing Patterns In a Changing Climate B4 Managing Risk in Recreation Spaces B5 Transforming Organizational Culture 		
4:00 pm – 5:30 pm	Tradeshow Games & Social (all delegates welcome)	
5:30 pm – 7:00 pm	OPTIONAL: SOCIAL AND NETWORKING OPPORTUNITIES RP1 Tour de BCRPA, Sponsored by <u>Carscadden Stokes McDonald Architects</u> (active session) RP2 Talking Circle Registration for these activities will be available at a later date. Stay tuned for details.	

Daily Matilx continued

THURSDAY, MAY 2		
7:30 am – 3:30 pm	Registration	
7:30 am – 8:30 am	Breakfast Pastries & Light Refreshments	
8:30 am – 9:45 am	 PANEL PRESENTATIONS P1 Intersection Between Recreation, Parks and Climate Change P2 Innovative Subsidized Recreation 	
9:45 am – 10:15 am	Transition Break & Refreshments	
10:15 am – 11:15 am	 SESSIONS C C1 Thrive: Seven Ways to a More Vibrant, Resilient and Impactful Life C2 Have a More Diverse and Inclusive Culture with This One Practice C3 Mapping Tomorrow: Innovation in Operations Through GIS and the Power of Co-Op Collaboration C4 Recreation Prescription and Social Prescribing C5 A Net Zero Recreation Facility: What Is It? Is It Possible? Is It Affordable? 	
11:15 am – 1:00 pm	Awards & AGM Luncheon	
1:00 pm – 1:15 pm	Transition Break	
1:15 pm – 2:30 pm	 OPERATIONAL SESSIONS: Implementing What You've Learned OL1 Fostering Unity: Cultivating Shared Purpose OL2 Tell the Right Stories to Attract Top Talent and Inspire Teams OL3 Turning Good Intentions into Incredible Impact OL4 The Role of Recreation and Parks in Addressing the Cost of Physical Inactivity 	
2:30 pm – 3:00 pm	Transition Break	
3:00 pm – 4:00 pm	Closing Keynote : The Resilient Life: Reducing Stress and Burnout in Today's Wild World — Dr. Susan Biali Haas	
4:00 pm – 4:15 pm	Closing Remarks & Prizes	
4:15 pm – 6:30 pm	FREE TIME	
6:30 pm – 7:00 pm	Reception	
7:00 pm – midnight	Banquet & Dance	
FRIDAY, MAY 3		
9:00 am – 1:00 pm	OPTIONAL WORKSHOP HIGH FIVE® Principles for Healthy Child Development	

Educational Sessions

Wednesday, May 1

9:00 am – 10:00 am

Opening Keynote b *telxnitkw* (*Elaine Alec*)

Cultivating Safe Spaces: Sharing Our Stories and Shaping Our Future

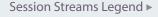
Cultivating Safe Spaces Training is a worldview-shifting framework that empowers individuals who may be struggling to understand what decolonization and reconciliation look like.

This training takes participants from a place of insecurity and overwhelmed to a state of focus and empowerment. Cultivating Safe Spaces is a framework that supports systems change and shifts in policy, process, and agenda development and encourages participants to work from their best selves by centering well-being to promote effectiveness and productivity.

10:30 am – 12:00 pm 🕨 DIALOGUES

Collaborate with your peers in facilitated discussions focused on pressing topics of the day, as decided by the participants.

- **DL1** Physical Inactivity Facilitator to be announced
- DL2 Equity, Diversity and Inclusion Facilitated by Kelsey Johnson and Betty Lepps
- **DL3** Reconciliation Facilitated by Lauralee March and Julie Kaufmann
- DL4 Climate Change Facilitated by Neal Avens and Carol Sheridan













Wed, May 1 continued

1:30 pm – 2:30 pm 🕨 SESSIONS A

A1 The Future Health Systems Built by Communities — Tammy Hoefer, Rachel Schmidt and Katie Fenn

In this interactive session, participants will identify challenges and opportunities between health care and communities affecting effective partnerships. We will explore key principles, inclusive methods and cooperative strategies for successful health care-community partnerships with a focus on the principles of co-production. The overall goal is to gain actionable insights and practical steps for establishing enduring partnerships grounded in co-production principles, enhancing collaboration within participants' respective roles and communities.

A2 How a Colonial Audit Can Change Your Real Life — Donnie Rosa and Rena Soutar

Rena Soutar and Donnie Rosa team up to share their experience developing a colonial audit and working in a First Nations government construct. They will share successes, redirects, learnings, and resources to build strong, reciprocal, and meaningful relationships with First Nations peoples and government.

🥖 A3 Traditional Storytelling: The Ant and The Boulder — Anona Kampe

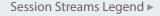
Join Anona Kampe as she takes you on an entertaining and interactive journey by sharing traditional Syilx Okanagan stories called captik^wł (chap-teek). The Syilx Okanagan People spread knowledge through an oral history spanning thousands of years. She will introduce you to the characters, explaining why they are significant and share traditional teachings within the story. Participants can expect an engaging session.

A4 Hiring and Retention in Aquatics — Where Have All The Aquatics Professionals Gone? — Vanessa Der

Where have all the aquatics professionals gone? The hiring and retaining of new and/or experienced aquatics professionals has gotten more challenging following the COVID-19 pandemic. This workshop will uncover specific reasons why the aquatics industry is experiencing a hiring and retention slump and discuss the operational impact on our programming, facilities, and communities. Obtain practical solutions and tools to help recruit, hire, and retain aquatics professionals. This session will conclude with group work where participants can apply learnings to current operational challenges.

A5 How to Best Support the Unhoused and Drug Use in Parks and Community Centres — Presenter to be announced

Considering the needs of people experiencing homelessness and our humanitarian responsibilities to those sleeping or sheltering in parks, how do we work with partners to help improve the overall safety of all people using parks?





Reconciliation, Inclusion & Access





Supportive Environments

Wed, May 1 continued

3:00 pm – 4:00 pm ► SESSIONS B

B1 Volunteering: Community Wellness and Leaders of Tomorrow — Courtnea Stolting

This presentation will outline the positive impacts of mentoring youth volunteers in leadership roles, in areas of mental and physical wellbeing, community resiliency, and the organization. This past summer, the City of Courtenay received amazing feedback on how volunteer opportunities had various positive impacts on multiple levels. Treating youth volunteer hours as an opportunity to mentor and develop skills with them will create more resilient youth, communities and is a great opportunity to grow your pool of future leaders.

B2 From Our Communities to Our Province: Developing a Toolkit for Inclusion, Diversity, Equity and Access (IDEA) — *Presenter to be announced*

Join members from BCRPA's provincial advisory group as they walk through the process of engagement and development of the multi-year IDEA project. Launched in late 2024, the IDEA project is anchored in rigorous engagement practices understanding the need for intersectionality in order to reach those that our current state recreation and parks services are under-serving or excluding.

B3 Changing Patterns in a Changing Climate — Egan Davis

Impacts from climate change are creating challenges in parks. Many conventional approaches to parks design and operations are not working anymore. In order to continue to provide communities with thriving green spaces, we need to adapt our practices and change the way we do things. Egan Davis will present examples of innovative climate adapted practices currently being implemented in the City of Richmond, including long grass meadow management, invasive plant management and community planted mini forests. Find out how elements of natural systems and plant ecology have been modelled into the success of these initiatives.

B4 Managing Risk in Recreation Spaces — Jenn Houtby-Ferguson

Are you ready? In today's changing world, effectively identifying risks is a key competency for leaders at all levels. How can you deliver effective programming when your facility becomes a community hub in an emergency? How do we counter misinformation when everyday issues are quickly amplified into full-blown crises? From wildfires and floods to geopolitical issues and incidents, recreation professionals must be ready to lead and respond. #PreparedNotScared

B5 Transforming Organizational Culture — Augusto Romero and Kim Corrigan

Picture this: A gathering filled with delicious food, prizes, engaging activities, and mind-stimulating games. Here, we reward honesty, risk-taking, and boldness. It's not just interactive — it's a platform for building relationships and gaining insights, all while having a blast. And yes, amidst all this, we'll talk about organizational culture. We'll have a candid conversation about the ins and outs, the trends, and the driving forces of organizational culture, but will keep it simple and have fun doing so. "Everything affects the culture, and the culture affects everything," — IBM CEO Louis Gerstner, Jr.





Reconciliation, Inclusion & Access







Thursday, May 2

8:30 am – 9:45 am > PANEL PRESENTATIONS

P1 Intersection Between Recreation, Parks and Climate Change — Luke Balson, Darcey Godfrey and Jason Brolund

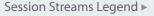
West Kelowna Fire Chief Jason Brolund will share experiences from the McDougall Creek Wildfire and how his community rose to the challenge of a devastating disaster event. Chief Brolund will speak to how the community pulled together in the face of hundreds of homes being destroyed. He will share lessons learned and some thoughts for future challenges.

Darcey Godfrey, from Recreation Penticton will showcase how they have adapted to the changing landscape imposed by weeks of wildfire smoke, necessitating a shift from the status quo. Amidst these challenges, the community centre not only maintained its commitment to the City, but also emerged as a resilient force by offering tailored activities and a reprieve from the weather. This experience serves as an example of the broader imperative to re-evaluate and alter our operational strategies in response to the overarching issue of climate change.

Luke Balson, from Vancouver's Board of Parks and Recreation, will speak to how extreme heat and wildfire smoke are impacting the City of Vancouver. As we have seen, hotter temperatures and prolonged smoke impacts air quality during the summer months, and the role of recreation is evolving. The use of community centres and outdoor cooling spaces are being activated as spaces of refuge to these hazards to a much greater degree than in the past.

P2 Innovative Subsidized Recreation — Karin Carlson and Joanne Schroeder

Description to come.













Thu, May 2 continued

10:15 am – 11:15 am ► SESSIONS C

🕐 C1 Thrive: Seven Ways to a More Vibrant, Resilient and Impactful Life — Dr. Susan Biali Haas

In this energizing, evidence-based presentation, Dr. Susan Biali Haas shares key insights and actions to help you shape a vibrant, healthier life that makes a difference. You'll learn which consistent choices can increase your resilience, energy, capacity and joy. The result: You'll bring more enthusiasm and impact to everything you do.

C2 Have a More Diverse and Inclusive Culture with This One Practice — *Crystal Henrickson*

What if you could be the catalyst of equity, diversity and inclusion (EDI), no matter your position or level of authority, by incorporating one practice? Would you do it? Regardless of how new or advanced EDI is to you and your organization, you will learn a practical approach that can be used to improve your efforts and outcomes.

C3 Mapping Tomorrow: Innovation in Operations Through GIS and the Power of Co-Op Collaboration — *Ysabel Contreras*

Public use and interest in parks has greatly increased in the last few years. For a growing city like Penticton, there is an urging demand for park staff to match this growth and address the increasing complexities of essential services and infrastructure. To ensure the delivery of high-quality services to the community, it is imperative to explore avenues for organizational excellence that can thrive in changing environments and meet the demands of the future. This presentation will discuss the intersection of technology, collaboration, and forward-thinking strategies that are propelling our operations for the future, in order to continue a high standard of delivery of services. Through engagement with staff and co-op students, we seek to develop innovative solutions that not only enhance efficiency, but also actively contribute to the community's development. We will delve into the existing realm of operational excellence, leveraging the power of GIS and co-op innovation.

C4 Recreation Prescription and Social Prescribing — Joanne Schroeder

Some youth are heading down a path of ill health that can lead to a myriad of negative, long-term personal and social effects. In this session, we'll review a case study of the Recreation Prescription Project which showcases how community-based health science interventions and leisure opportunities can benefit the health and well-being of youth and other target populations. With an interdisciplinary approach and multi-sectoral partnerships, community health improvements can be made through recreation programming. Learn ways you can create similar programs, tailored for your community.

C5 A Net Zero Recreation Facility: What Is It? Is It Possible? Is It Affordable? — Mary Chow, Peter Duckworth-Pilkington and Benjamin Ellah

As federal, provincial and municipal governments have adopted "net zero" targets, staff are left to implement, operationalize, and define the details. In this session, architects Mary Chow and Peter Duckworth-Pilkington from HDR and mechanical technologist Benamin Ellah from Stantec will discuss the differences and the importance of net zero emissions vs. energy and strategies to achieve net zero. They will also present case studies demonstrating that net zero is not only possible, but also financially responsible.













Thurs, May 2 continued

1:15 pm – 2:30 pm > OPERATIONAL SESSIONS: Implementing What You've Learned

These sessions will help you develop the concepts you've learned at Symposium and pull it all together with more precision. Connect with others and dive further into your learnings so you can use hit the ground running when you return to your community.

OL1 Fostering Unity: Cultivating Shared Purpose — *Facilitated by Tammy Hoefer and Rachel Schmidt*

Join us for an engaging and transformative workshop on "Fostering Unity: Cultivating Shared Purpose." In today's dynamic and interconnected workplace, fostering a sense of shared purpose among team members and key partners is crucial for achieving collective success. This workshop is designed to equip participants with the tools and insights needed to create a unified vision that inspires collaboration, innovation, and a sense of fulfillment in our work.

OL2 Tell the Right Stories to Attract Top Talent and Inspire — Facilitated by Shannon Peel

To attract the best talent, motivate others, and foster empathy, leaders need to tell the right kind of stories. Learn how to change your narrative, motivate team members, and attract the right people to your organization by using storytelling techniques. Attendees will leave with an understanding of whom they are talking to and what they want from the experience to craft engaging stories.

OL3 Turning Good Intentions into Incredible Impact — Facilitated by Crystal Henrickson

You have invested your time and attention to learning concepts that have potential, but maybe you're having trouble with converting it into action. Before you leave, attend this facilitated action-planning workshop, led by a Professional Coach who will guide you in transforming the intangible into something meaningful. Participants are welcome to bring their learnings, insights and ideas from the conference.

OL4 The Role of Recreation and Parks in Addressing the Cost of Physical Inactivity — Facilitator to be announced

Description to come.



Closing Keynote > Dr. Susan Biali Haas

The Resilient Life: Reducing Stress and Burnout in Today's Wild World

Dr. Susan Biali Haas can help your team to show up for work (and life) with more energy, enthusiasm, engagement and better mental health. Studies show that healthy, happy people create a more successful workplace environment and culture. They're more engaged and less likely to burn out. Research also indicates that if your staff don't have high levels of physical and emotional well-being, even if they're highly engaged, there's a good chance they won't be staying long.

Session Streams Legend ►











Presenter Biographies



Keynote Speakers



telxnitkw (Elaine Alec)

wáy xast sxəlxÇált My name is **telxnitkw**, (pronunciation) it translates into "Standing by Water" and was given to me on the day I was born. I am from the Syilx and Secwepemc Nations.

Elaine Alec is a storyteller and facilitator and CEO of <u>Nagsmist</u> (nux-meest) which translates into "many coming together as one." She is an expert in Indigenous planning processes and has extensive experience working with Indigenous governance and decision-making and shifting systems and engagement pathways to support self-determination.

She is author of "Calling My Spirit Back" and belongs to the Syilx (pronunciation) and Secwepemc (pronunciation) Nations from the southern interior of British Columbia and Washington State and is registered with the Penticton Indian Band where she spent most of her life.



DR. SUSAN BIALI HAAS is an award-winning medical doctor and keynote speaker who is an internationally recognized expert in stress management, burnout prevention and human resilience. She provides virtual and in-person keynote presentations and workshops to audiences worldwide, and has worked with a broad range of organizations, including the United States Navy, Google, the Massachusetts Institute of Technology (MIT), McKinsey & Company, Deloitte, AT&T, The Coca-Cola Company and many others.

Dr. Biali Haas overcame burnout and depression at the beginning of her career, quickly becoming an internationally recognized influencer in health and well-being. With over two decades spent studying wellness and resiliency, eighteen years of clinical experience with thousands of patients, and more than ten years coaching leaders and high performing professionals, Dr. Biali Haas is exceptionally skilled at equipping people to live better lives.



Session Presenters and Facilitators



NEAL AVEN is the Director of Parks at City of Surrey where he has been working for more than 25 years. Here he delivers professional and inclusive park services for a diverse and rapidly growing community. His approach to leadership is one of authenticity, empowerment, and optimism. He has a strong awareness of current practices and trends in the recreation and parks sector and a keen interest in customer service and teamwork. He is an active Member of BCRPA and has served on the planning committee for the 2020, 2021, 2022 and 2023 BCRPA Parks Professional Pathways conferences. Neal has served on the BCRPA Board of Directors since 2020.

LUKE BALSON is the Manager of Recreation Services with the Vancouver Board of Parks and Recreation. He has worked for over 20 years in recreation and non-profit management and holds a BA in Recreation and Leisure Studies from the University of Waterloo. Luke is responsible for 9 community centres on the east side of Vancouver and is the department liaison for emergency services.

JASON BROLUND serves as the Fire Chief for the growing community of West Kelowna and Westbank First Nations. Jason led hundreds of firefighters through the devastating McDougall Creek Wildfire in the summer of 2023, evacuating over 25,000 residents and saving thousands of homes from destruction. Previously, Jason served as Deputy Fire Chief with the Kelowna Fire Department. Jason has been involved in emergency services for the past 28 years. He was directly involved in the emergency management component of major wildfires and floods in British Columbia and as a Venue Fire Commander during the 2010 Olympic Winter Games. Jason holds a Bachelor degree in Technology with a specialization in Emergency Management. He has been awarded the British Columbia Provincial Fire Services Long Service Medal and the Canadian Fire Services Exemplary Services Medal. In 2022, Jason was named West Kelowna Citizen of the Year. Jason is passionate about protecting communities from wildfires and serves on the board of the Fire Chiefs Association of British Columbia.

Presenter and Facilitator Biographies continued



MARY CHOW is an Architect and Principal with HDR who has spent the last two decades devoted to shaping recreational spaces. She is also an advisor and facilitator with the Canadian Parks & Recreation Association and has conducted workshops across Canada. She is a frequent speaker at conferences worldwide and has addressed a range of subjects related to facility design and the architectural process.



KARIN CARLSON – Biography to come.



YSABEL CONTRERAS is the Parks Planning and Capital Projects Coordinator for the City of Penticton, holding over 6 years of experience in municipal planning, design and development. Ysabel started her professional career with the City of Penticton in 2018 after completing her degree at the University of Alberta in Environmental Studies and Urban Design through Simon Fraser University. For the last few years, Ysabel's focus has been on long-term planning for Parks, community development, and future-proofing the Parks Department. Her current role allows her to apply her educational background to strategically plan and design parks spaces, catering to the future growth needs of the City. She is passionate about future development of parks and enjoys the opportunity to positively impact the lives of people locally.



KIM CORRIGAN hails from Obliq3, a company that eats, breathes, and sleeps change. With a gazillion years (not quite) of experience in healthcare and municipal government, Kim is enthusiastic about designing services that make a real difference. Her mission is to simplify change work for those learning it, living it, and leading it.



EGAN DAVIS is currently the Parks Operations Manager at the City of Richmond. His background includes teaching horticulture and urban forestry courses at the University of British Columbia (UBC), and managing collections at various botanical gardens. Egan is an active industry leader and he promotes connecting elements of plant ecology with operational practice.



VANESSA DER has been working within the field of aquatics since 2002. During her career she's had the opportunity to work as a lifeguard, swimming instructor, pool operator, aquatic fitness instructor, pool clerk, programmer, and coordinator within various municipalities in the Lower Mainland. Vanessa utilizes her Occupational Health and Safety degree to promote thriving and communicative workplace culture while encouraging team accountability, trust, and growth. Vanessa is a BCRPA Teacher of Fitness Leaders with an Aquatic Fitness designation where she uses her education, experience, and passion for fitness to train and mentor the next generation of fitness professionals. In her spare time, she enjoys exploring the outdoors with her two sons and traveling to gain deeper understanding of the world we live in.

PETER DUCKWORTH-PILKINGTON is an Architect and Sustainable Design Lead at Stantec. He has over 25 years of experience designing and building sustainable recreation and education facilities, including Richmond's first facility targeting net zero and Toronto's first net zero ready community centre. He also walks the decarbonising talk, transitioning his laneway house to using a heat pump and is a four-season cycle commuter.

BENJAMIN ELLAH, Senior Mechanical Technologist at Stantec, understands that recreation centres are the heart of every community; bringing people together and providing a place where people can learn new skills in a safe and comfortable environment. With over 23 years of experience, Benjamin is an expert in designing high performing mechanical systems for recreational facilities that bring safety, environmental and cost-effectiveness considerations to the forefront.

Presenter and Facilitator Biographies continued



KATIE FENN joined BCRPA as CEO in 2022 after a long tenure in public health focusing on quality systems and improvement at the BC Centre for Disease Control. Her passion is system-level engagement and partnership in health promotion and disease prevention. Katie grew up in recreation and parks, having been a fitness and dance instructor, lifeguard, camp leader/manager, support worker, and festival visual arts coordinator, and participant in the Olympic Academy of Canada. Her connection to recreation continues as a parent and coach, with two active school-aged children busy with soccer, hockey, swimming, dance, music, mountain biking, and many other outdoor pursuits. Her latest challenge is navigating an e-bike commute with some regularity.



DARCEY GODFREY – Hailing from the Kootenays, Darcey's journey began with grassroots involvement in community projects, igniting a passion for empowering people. University education equipped her with communication skills to connect with diverse groups. Post-graduation, she led a successful project in Kiev, Ukraine, rescuing and educating street children. This transformative European experience fueled her commitment to community development. Having worked in small towns, the Fort Nelson First Nation Reserve, and downtown Toronto, she deeply values people, their cultures, and their potential. In 2014, Darcey ventured into entrepreneurship, launching a thriving stand-up paddleboard adventure company. Today, she is excited to channel that entrepreneurial spirit into municipal leadership, where she brings professionalism, inspiration, and encouragement to her community and team members, contributing to meaningful and essential work.



TAMMY HOEFER brings a wealth of experience and dedication to her role as the Director of Patient and Public Engagement at Health Quality BC (HQBC), a position she assumed in 2019. With a diverse background spanning over two decades at Northern Health, Tammy has showcased her leadership in various capacities. Her tenure included spearheading the Northern Clinical Simulation program, fostering academic partnerships, shaping strategies for patient-oriented research, and playing a pivotal role in the development and delivery of Interprofessional Team training. She holds a Master of Arts in Leadership from Royal Roads University and believes in continually investing in professional development.



JENN HOUTBY-FERGUSON, CMP CMM is passionate about emergency preparedness and risk management. With an extensive background in destination marketing, event management and crisis communications, Jenn brings a unique blend of executive-level experience with destination marketing organizations, communities, hotels and non-profits. A tourism professor at Vancouver Island University and an instructor at the Justice Institute of BC, Jenn regularly speaks to organizations throughout the Pacific Northwest about crisis communications, reputation risk management, and emergency readiness.



CRYSTAL HENRICKSON – Equipped with a background in culture and community building in a variety of environments, Crystal Henrickson is a Certified Professional Coach, HR and People Operations advisor, and Principal at Talent Collective, a Leadership and Executive Coaching and People Operations Consultancy specializing in inclusive and equitable practices.



KELSEY JOHNSON is the Manager of Recreation, Arts and Culture for the City of Penticton. With over 12 years of experience in recreation services, Kelsey has proven themself to be a proactive visionary committed to advancing and advocating for recreation and community services. Recipient of the 2019 CPRA Emerging Leader Award, Kelsey has been nationally recognized as a dedicated professional who has a strong foundation in recreation services and has made significant contributions to their community. Kelsey has served on BCRPA's Board of Directors since 2021.

Presenter and Facilitator Biographies continued



ANONA KAMPE – My journey so far...

I am the granddaughter of the late Rachel & Basil Paul from the Penticton Indian Band. My grandma, Rachel was the matriarch of our family, her word was law. She joined the ancestors in 2003. When my grandpa Basil made his journey in 2008, I began to immerse myself in our beautiful culture. Before my grandparents passed, it never occurred to me that they wouldn't always be here to answer my questions about our language and culture. Young and dumb as they say! I first enrolled at the En'owkin Centre, a post-secondary school in my community with a mandate of language and culture revitalization, to learn our language, culture and true history.



JULIE KAUFMANN is an Aquatics Supervisor for the City of Richmond. Julie is a lifelong learner passionate about advocating for leadership development, barrier free recreation services, and drowning prevention initiatives. She is a BCRPA Registered Fitness Leader (Aquatics Specialty), is HIGH FIVE® certified, and has completed the Pool Operators Level 1 course.



BETTY LEPPS was appointed by the Vancouver Board of Parks and Recreation in 2022 to help fulfill the City of Vancouver's humanitarian responsibilities and improve safety in Vancouver's parks. Her work on systemic change with vulnerable populations is highly lauded at the local and national levels. Betty brings her years of experience, strong values and collaborative approach to this work, which addresses social issues as part of the Restorative City process.



DEREK LINWOOD is the Sport Services Coordinator with the Vancouver Board of Parks and Recreation, and has been a HIGH FIVE® trainer since Spring 2022. In his role, Derek provides HIGH FIVE® PHCD training for all staff and instructors that work with children ages 4-12 in Vancouver's recreation system. With an extensive background in youth sport and inclusive programming, Derek draws on his own experiences to make his HIGH FIVE® sessions fun, engaging, and relevant across all recreation contexts.



LAURALEE MARCH is the Community Recreation Manager with the Township of Langley. Lauralee has over 20 years of experience working in the recreation and parks sector, all within the province of British Columbia. She has worked and/or volunteered with private enterprises, municipal organizations, non-profit organizations, and charities. Her BCRPA experience includes volunteering at BCFit[®], presenting multiple times at Ripple Effects and serving on its conference planning committee. Lauralee has served on BCRPA's Board of Directors since 2022.



SHANNON PEEL is passionate about stories and how they connect people. People describe her as intelligent, quick-witted and creative — all things she takes pride in as she values intelligent thought and solutions-based productivity. Shannon engages audiences by showing them stories that tap into their experiences and asking them to peel back the layers to find the core of their values-based brand story. She challenges people to look at telling their stories from different points of view to foster empathy and build trusting connections with others.



AUGUSTO ROMERO's work at Obliq3 focuses on organizational culture work. He has 20+ years of experience in not-for-profit organizations, including local, provincial governments, and the recreation, health, and arts and culture sectors. In his experience with leading teams and complex initiatives, he emphasizes that doing the "culture thing" isn't easy, but it's the right hill to climb.



DONNIE ROSA (they/she) is the former General Manager of the Vancouver Board of Parks and Recreation. Currently, as Executive Director (General Manager) of Community Services with Squamish Nation, they are responsible for recreation, housing, community safety, operations, planning & capital projects, and lands.

Presenter and Facilitator Biographies continued



RACHEL SCHMIDT, BSW, PLC, brings an extensive background in social work, community development, and health care quality improvement to her position as an Engagement Leader within the Patient and Public Engagement team at Health Quality BC. In her previous leadership roles with Doctors of BC and Divisions of Family Practice, Rachel played a crucial role in supporting collaboration among physicians, patients, community partners, and health care teams for various health care quality improvement projects.



JOANNE A. SCHROEDER is a self proclaimed PRAcademic. Having worked in municipal recreation across Alberta and BC before moving into academia, she has endeavored to navigate both worlds together. She is currently a Professor and Chair in the Department of Recreation and Tourism at Vancouver Island University and Ioves hanging out with the Reckies. Joanne lives, works, and plays on the world's 43rd largest Island, Vancouver Island, British Columbia, Canada.



RENA SOUTAR, CHA'ANDUT (they/she) is the Manager of Decolonization, Arts & Culture at the Vancouver Board of Parks and Recreation and is leading Canada's first municipal colonial audit.



CAROL SHERIDAN – Biography to come.



COURTNEA STOLTING is a neuro-diverse mom of two who has worked in the child and youth field for over a decade within the City of Courtenay and the neighboring military community. Courtnea's degree and interest in Psychology allows her to take a mental wellness first approach to community interactions and programming.